



College of Defence Management
Victory through Excellence

INTRO TO ICT

HDMC 22 : ICT PRIMER



HDMC 22 : ICT PRIMER

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The purpose of this primer is to provide an overview of Microsoft Excel tools and functions mostly used in the quantitative subjects taught at CDM. Basic working knowledge of MS Excel will assist the participant officers in grasping the quantitative subjects swiftly.

Ver 1.4 (Apr 2026)

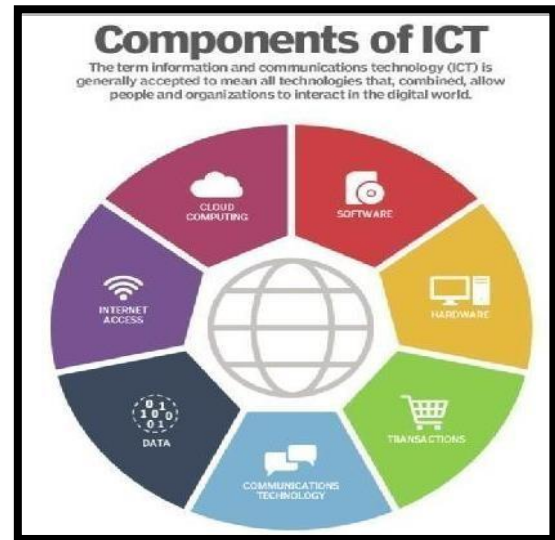


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INFORMATION AND COMMUNICATIONS TECHNOLOGY PRIMER

Introduction

1. The application of ICT in defence environment has completely changed the future of war fighting. Decision makers must be cognizant of the holistic view taken by governments toward ICT. To take advantage of technology and be able to exploit them, a leader needs to acquaint himself with the latest in the field and be in a position to understand the opportunities that are afforded by these new age happenings. Over the last few decades, the evolution of Information and Communication Technology (ICT) has revolutionised the concept of Military leadership. Be it near real time decision making, communication of the decision or ensuring security of the information so passed, it is mandatory for the new age leader to keep himself abreast.

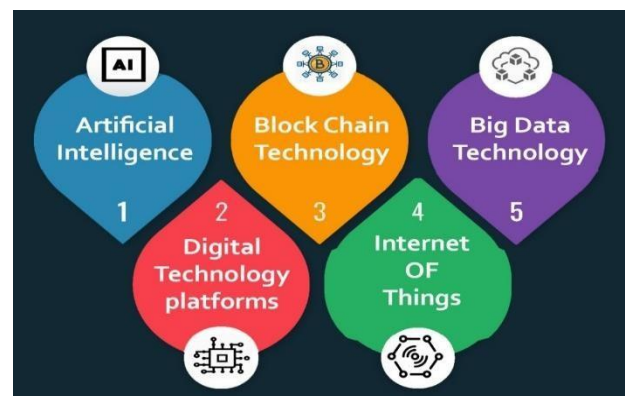


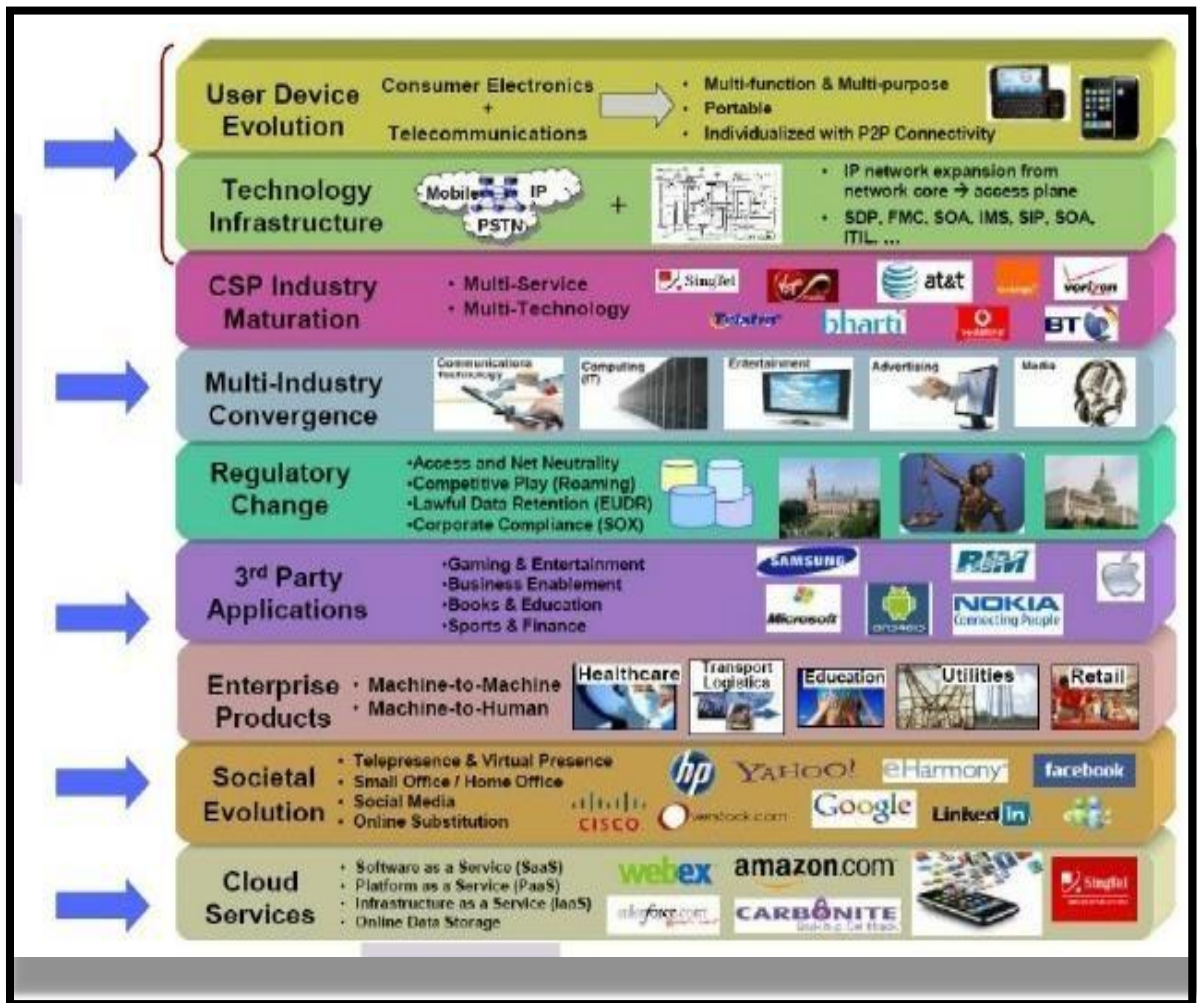
2. Awareness of technologies and their application is a must for contemporary leaders. The wisdom to use the same will emerge as per the situational needs and experience. Technology, especially ICT is a highly contemporary, dynamic and ever-growing subject.

Top Trends in ICT

3. As military leaders, basic knowledge and understanding of contemporary subjects and technologies is a must. This helps us to use them effectively and securely to our advantage. Certain top technology trends are given below which as military leaders we should be aware of:-

- 3.1. The Device Mesh.
- 3.2. Ambient User Experience.
- 3.3. Information of Everything.
- 3.4. Advanced Machine Learning.
- 3.5. Autonomous Agents and Things.
- 3.6. Adaptive Security Architecture.
- 3.7. Advanced System Architecture.
- 3.8. Mesh App and Service Architecture.
- 3.9. Internet of Things Platforms.
- 3.10. 3D Printing Materials.





Objectives. The objective of learning about ICT for military leaders is to understand concepts and applications to make effective contribution in development of information systems in a secure environment, to lead the armed forces into net-centric operations and conduct of Information Warfare in a joint scenario. It also enables exploitation of Information Systems as an effective management tool. It also assists in dealing with data and draw out unique insights using the concepts of Data Analytics and Big Data.



4. **Enabling Objectives.** ICT curriculum in CDM aims to enable all participants:-

- 4.1. To understand and exploit varied usage of ICT in day-to-day work.
- 4.2. To learn about emerging technologies and their impact on Defence.
- 4.3. To understand the nuances of Information Security and assess vulnerabilities.
- 4.4. To explore the capability of open-source applications.
- 4.5. To utilise tools like Excel, Advanced Excel and Power BI for Data Visualization & Data Analytics and move over from summative analysis to more powerful methods.

5. **Pre-Course Requirement.** The participants should familiarise themselves with the following: -

Ser No (a)	Topic (b)	Pre-Course learning (c)
1.	Info Warfare	Defn & concept
2.	Info Security, Risk Assessment	Defn & concept
3.	Networks, Wireless Comn & IoT	Basic Defn, Types & Concepts
4.	Basic Excel	Working Knowledge (Self Study)
5.	Advanced Excel	Basic Awareness
6.	Macros & VBA	Basic Awareness
7.	Data Base Mgt System	Concept and types
8.	Big Data Analytics	Theory & Concept
9.	Microsoft Power BI	Basic Awareness
10.	AI & ML	Basic Awareness

6. **Reading Material.**

6.1. CDM Precis

6.2. CDM handout on Basic Excel, Adv Excel and Power BI.

6.3. **Excel.**

6.3.1. Microsoft Excel 2016 Step by Step (PDF) - [Microsoft Excel 2016 Step-by-Step Guide \(mclinc.org\)](#).

6.3.2. <https://youtube.com/playlist?list=PLWPirh4EWFpEpO6NjjWLbKSCbwx3hMq1> (Basic Excel Channel – small videos from 1 to 101).

6.4. **Power BI and Big Data.**

6.4.1. <https://powerbi.microsoft.com/en-us/what-is-power-bi/>

6.4.2. [\(86\) What is Big Data | Big Data Types | Types of Data | Structured Data | Unstructured Data | - YouTube](#)

Note; - The above links are a cue and suggestive.

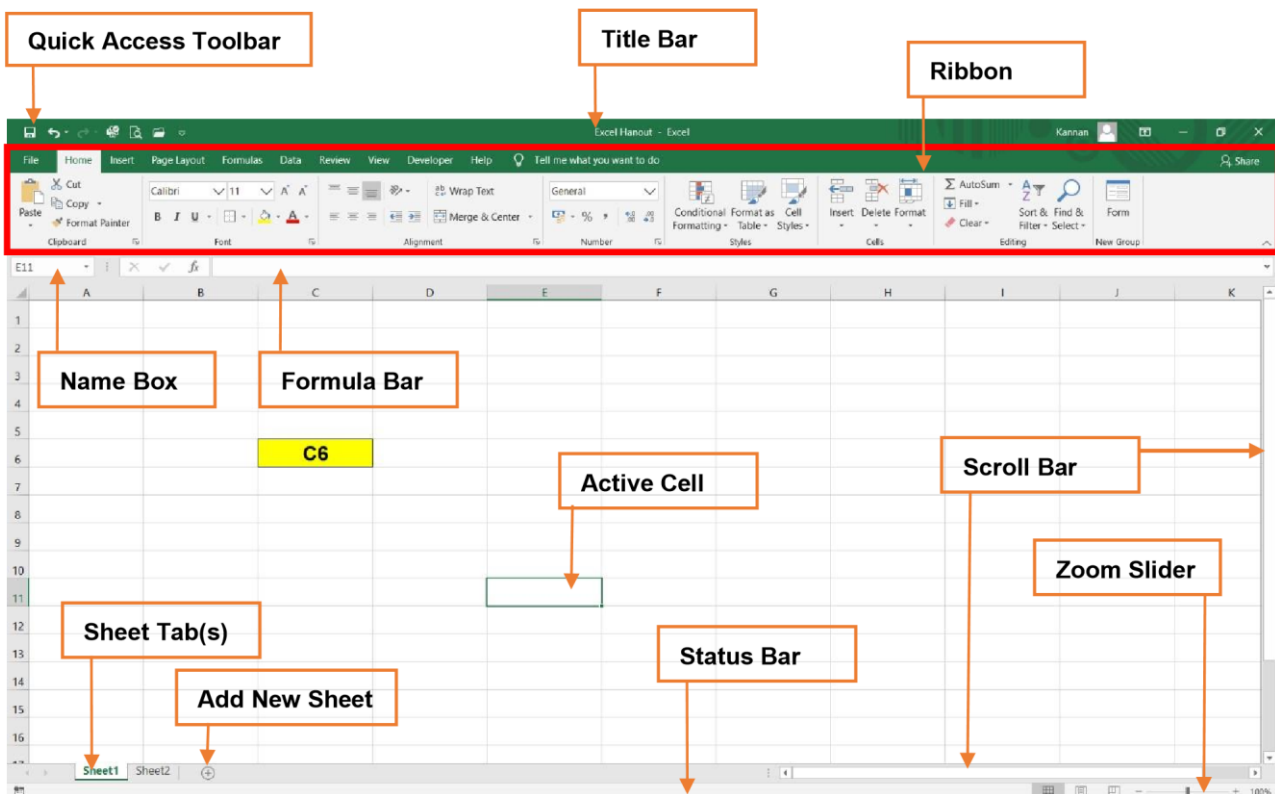
INTRODUCTION TO MS EXCEL

What is Excel?

1. **Microsoft Excel** is a spreadsheet application that is commonly used for a variety of purposes. At its core, Excel is a table consisting of rows and columns. Excel is composed of rows and columns and uses a spreadsheet to manage, analyse and present data. Data is stored in individual cells that are usually organised in a series of columns and rows in a worksheet; this collection of columns and rows is referred to as a table. Excel also includes many powerful tools that can be used to organise and manipulate large amounts of data, perform complex calculations, create professional-looking charts, enhance the appearance of worksheets, and more.

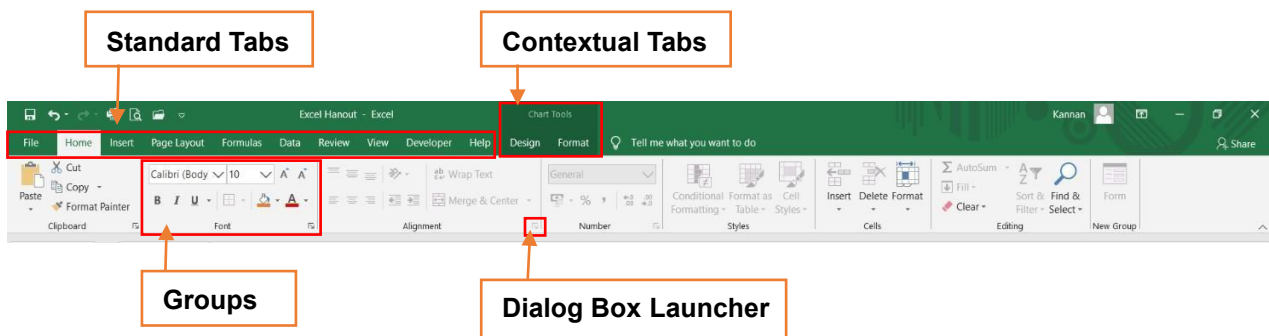
Excel Interface

2. The Excel interface is where you see and use the tools in Excel on the screen. This includes the way the tools are organised and presented to you, the software user. An Excel workbook is an Excel file that can contain multiple, somewhat independent spreadsheets called Excel worksheets.



3. **Ribbon.** The Ribbon is designed to help you quickly find the commands that you need to complete a task. It consists of a set of *task-specific tabs*. The standard tabs are visible at all times. Other tabs, known as contextual tabs, appear only when you create or select certain types of objects (such as images or charts). These tabs are indicated by coloured headers and contain commands that are specific to working with the selected object. Clicking a tab displays a set of related commands that are organised into logical groups. Some commands include an integrated or separate arrow. Clicking the arrow displays a menu of options available for the command. If a command on the Ribbon appears dimmed,

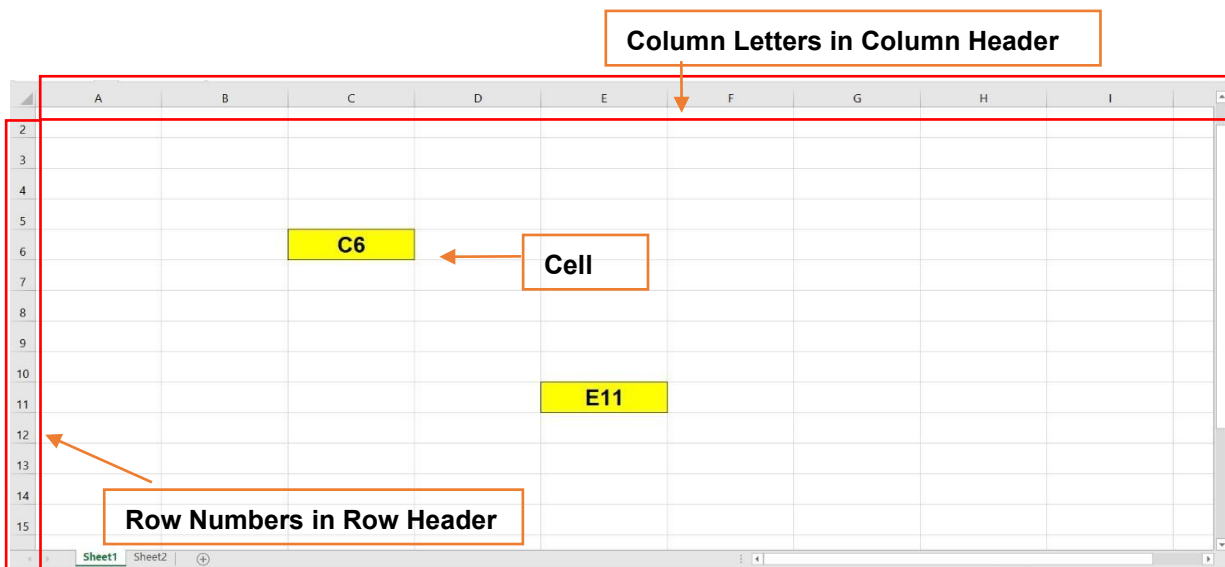
it is unavailable. A **dialog box launcher** appears in the lower-right corner of most groups on the Ribbon. Clicking it opens a related dialog box or task pane that offers additional options or more precise control than the commands available on the Ribbon.



Quick Tips ...
 You can ***Collapse the Ribbon*** by clicking the Collapse the Ribbon button on the right side of the Ribbon or by double-clicking the current tab. When the Ribbon is collapsed, only the tab names are visible. You can expand the Ribbon by double-clicking any tab.

Handy to Know...
 Pointing to a command on the Ribbon displays its name, description, and keyboard shortcut (if it has one) in a ScreenTip.

4. **Worksheet.** You use worksheets to store, manipulate, and display data. The primary storage unit for data in a worksheet is a rectangular-shaped **cell** arranged in a grid pattern in every sheet. Individual cells of data are identified and organised using the vertical column letters and horizontal row numbers of a worksheet, which create a cell reference, such as A1, D15, or Z467. By default, the worksheets are named Sheet1, Sheet2, Sheet3, and so on, but you can change these names.



4.1. **Column Letters.** Columns run vertically on a worksheet, and each one is identified by a letter in the column header like A, B, Z, AA, AB and so on.

4.2. **Row Numbers.** Rows run horizontally in a worksheet and are identified by a number starting from 1 in the row header.

4.3. **Cell.** Cells are the rectangular boxes located in the central area of a worksheet. Data entered into a worksheet is stored in a cell. Each cell can hold only one piece of data at a time. A cell is the intersection point of a vertical column and a horizontal row. **Each cell in the worksheet can be identified by a cell reference, which is a combination of letters (column reference) and numbers (row reference)** such as A1, F456, or AA34. In the above image C6 cell refers to Column C and Row 6.

Quick Tips ...

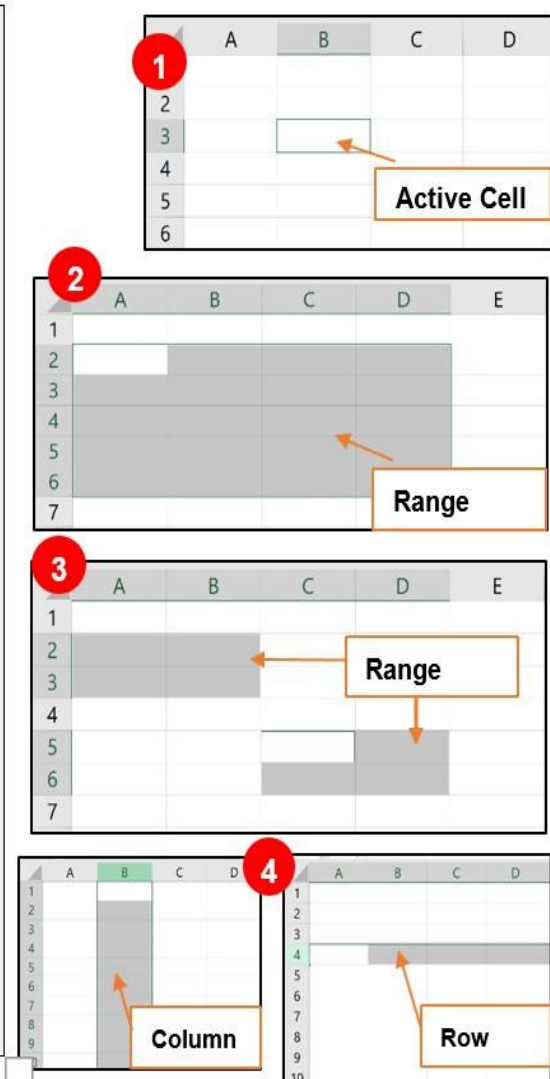
- It is a best practice to use **Tab** button on the keyboard to move between cells in a workbook.
- **Name Box** located next to the formula bar displays the cell reference or the name of the active cell.
- Scrolling with the mouse does not change the location of the active cell. To change the active cell, you must click a new cell after scrolling.

General Info...

Worksheet specifications for current versions of Excel include:

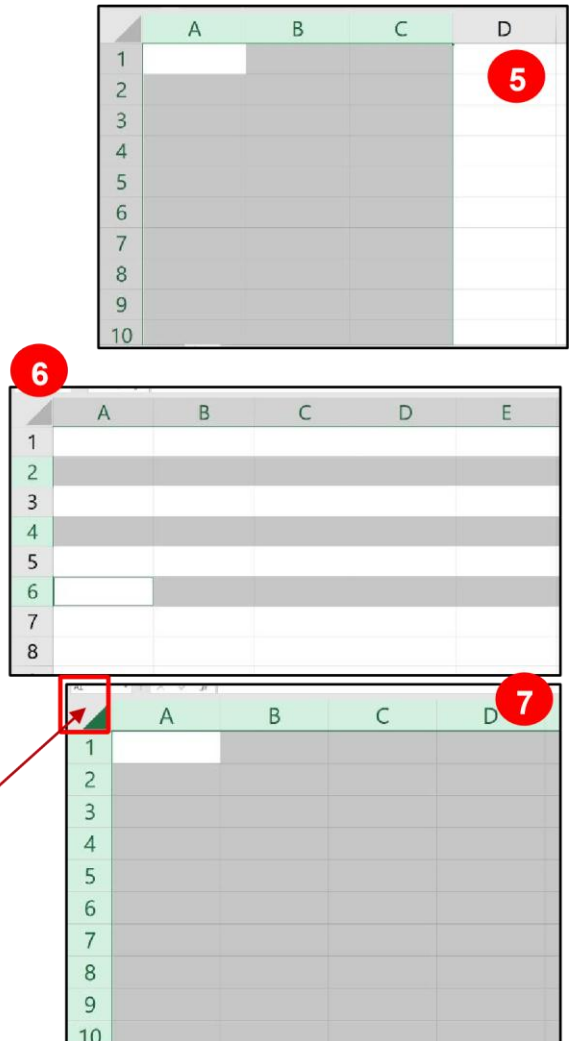
- 1,048,576 rows per worksheet
- 16,384 columns per worksheet
- 17,179,869,184 cells per worksheet
- A limited number of sheets per file based on computer memory

- 1** To select a **single cell** - Click the desired cell
- 2** To select a **range of cells** - Click the first cell that you want to include in the range, hold down the Shift key, and then click the last cell in the range. Or, drag from the first cell in the range to the last cell. Note that when a range is selected, every cell in the range is highlighted, except for the active cell. You can deselect a range by pressing any arrow key or by clicking any cell in the worksheet.
- 3** To select **non-adjacent cells or ranges** - Select the first cell or range, hold down the Ctrl key, and then select the other cells or ranges.
- 4** To select a **single row or column** - Click the header of the row or column that you want to select. Note that when a row or column is selected, every cell in the row or column is highlighted, except for the active cell. You can deselect a row or column by pressing any arrow key or by clicking any cell in the worksheet.



5. **Selecting Cells, Rows and Columns.** To work with a cell, you must first select it. When you want to work with more than one cell at a time, you can quickly select ranges, rows, columns, or the entire worksheet.

- 5 To **select multiple adjacent rows or columns** - Click the header of the first row or column that you want to select, hold down the **Shift** key, and then click the header of the last row or column. Alternately, drag across the headers of the rows or columns that you want to select.
- 6 To **select multiple nonadjacent rows or columns** - Hold down the **Ctrl** key, and then click the headers of the rows or columns that you want to select.
- 7 To **select all cells in a worksheet**- Click the Select all button in the upper left corner of the worksheet. Or, press **Ctrl+A**.



Select All Button

Quick Tips...

- 5.1. Use the **arrow keys** on your keyboard to move (navigate) from one cell to another.
- 5.2. Use the **Tab key** to move horizontally to the right. Hold down the **Shift key and press the Tab key** to move horizontally to the left.
- 5.3. Use the **Enter key** to move vertically downward. Hold down the **Shift key and press the Enter key** to move vertically upwards.

6. **Editing Data in Worksheets.** After creating a workbook, you can start adding data to a worksheet. If you need to make changes, you can easily edit the data to correct errors, update information, or remove information you no longer need.

6.1. You can add data by entering it directly in a cell or by using the Formula bar. A cell can contain a maximum of 32,767 characters and can hold any of three basic types of data: text, numbers, or formulas.

6.2. **To Enter Data.**

- 6.2.1. Select the cell in which you want to enter text/number (Click on the cell with the mouse or navigate through the keyboard arrow keys where you want the data).
- 6.2.2. Type the desired text/number in the cell.
- 6.2.3. Press the Enter key on the keyboard or click on another cell with the mouse.

6.3. **To Edit Data.**

- 6.3.1. You can edit the contents of a cell directly in the cell or by using the Formula bar.
- 6.3.2. **To edit data** - Double-click the cell that contains the data you want to edit. The cursor (a blinking vertical line) appears in the cell in the location that you double-clicked.
- 6.3.3. **To insert characters** - click where you want to make changes, and then type the new characters.
- 6.3.4. **To delete characters** - click where you want to make changes, and then press the Backspace or Delete key.
- 6.3.5. **To replace data** - select the cell that contains the data you want to replace. Type the new data, and then press the Enter key.
- 6.3.6. **To delete data** - select the cell that contains the data you want to delete, and then press the Delete key.

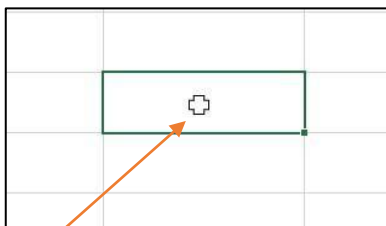
Handy to Know...

Note ...

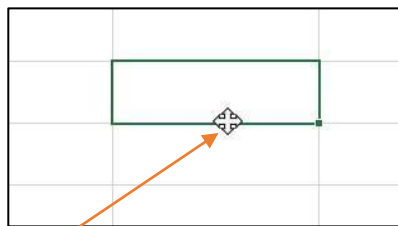
- A number that does not fit within a column is displayed as a series of hash signs (#####). To accommodate the number, increase the column width.
- By default, pressing the Enter key will move you to the cell below the active cell.

- Pressing the Backspace key deletes the character to the left of the cursor; pressing the Delete key deletes the character to the right of the cursor.

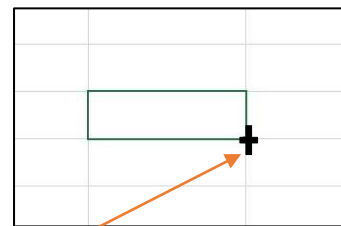
7. **Selection Using the Mouse.** The mouse pointer changes shape depending upon the context.



Select Cell



Moves a Cell's contents



Activate the Autofill feature

7.1. **General Select - Thick 'plus' shape**, appears when the mouse is anywhere over the worksheet grid. A range of cells can be selected by clicking and dragging the mouse over the cells. You can select cell or cells, not next to each other by holding the Ctrl button before dragging the second selection.

7.1.1. **Move Cell (or range of cells) - Mouse arrow with a four-pointed arrow incorporated**, hover the mouse over the black edge of a selected cell or selected range to make it appear. Click and drag to move cell contents.

7.1.2. **Fill/Copy - Thin 'plus' shape**, used for copying cell content or using the autofill function. Select a cell and then hover the mouse pointer over the small square in the lower right corner of the cell.

7.1.3. **Column/Row Resize - A black line with arrows pointing in two directions** is used for making the columns or rows wider or narrower. Hover the mouse pointer over the line on the column or row headings that separates columns or rows. Position it over the line on the right hand of the column to resize, or the lower-line of the row to resize. Click and drag to manually resize or double-click to resize to widest entry. Multiple columns or rows can be resized at the same time by selecting them first, then double-clicking or clicking and drag on any of the column/row dividers on the selection.

8. **Filling a Series.** A *series* refers to a sequence of ordered entries in adjacent cells, such as the days of the week or months of the year. The *fill* technique can be used to create these in a worksheet for you, reducing the amount of time taken for data entry, and ensuring that the spelling is correct. Excel provides days and months as especially built-in series that you can access.

- 1 Click on cell A2.
- 2 Move the mouse pointer to the small square (the **fill handle**) at the bottom right corner of the cell until the mouse pointer appears as a thin, black cross. Drag the mouse pointer to F2, Excel will fill the range with the first six months of the year...
- 3 Click on cell A3 and repeat steps 2 and 3 to create the series of months with their full names. You can also fill more than one row at a time... Select the range A3:A9. Repeat steps 2 to fill across to column F.
- 4 You can also fill in a series of values that fit a simple linear trend or an exponential growth trend by using the fill handle or the Series command.

Examine each of the series created by the filling process.



A	B	C	D	E	F
NORMAL SERIES					
1	Jan				
2	Jan				
3	January				
4	Mon				
5	Monday				
6	Jan				
7	Quarter 1				
8	Qtr 1				
9	1st Day				
10					

A	B	C	D	E	F	
NORMAL SERIES						
1	Jan	Feb	Mar	Apr	May	Jun
2	Jan	Feb	Mar	Apr	May	Jun
3	January	February	March	April	May	June
4	Mon	Tue	Wed	Thu	Fri	Sat
5	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
6	Jan	Feb	Mar	Apr	May	Jun
7	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Quarter 1	Quarter 2
8	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2
9	1st Day	2nd Day	3rd Day	4th Day	5th Day	6th Day
10						

A	B	C	D	E	
GROWTH SERIES					
1	1	2	3	4	5
2	2	4			
3	5	10			
4	100	99			
5	100	80			
6					
7					

<p>For Your Reference...</p> <ul style="list-style-type: none"> To fill a series - Click on the first cell in the series and Drag from the fill handle across as many columns as required 	<p>Handy to Know...</p> <ul style="list-style-type: none"> As you drag the fill handle across, a tool tip appears below the fill pointer displaying the current value in the series. This is handy when you want to end on a particular month, day or value.
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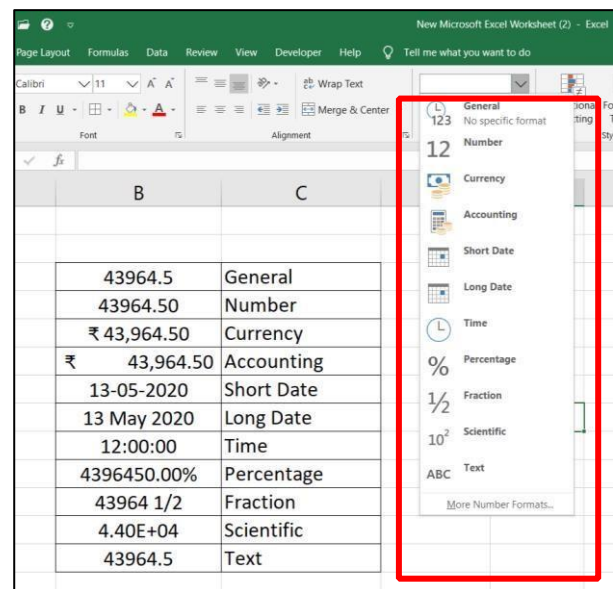
Formatting Text and Numbers

9. In Excel, there are always two aspects to a number: **how the number is displayed on the screen (known as formatting) and the underlying value of the number**. Take 2% as an example – on the screen, it is formatted to appear as a number with a percentage sign, whereas the real value in the cell is 0.02.

10. All calculations in Excel are performed using numbers – this is only logical. So, when you want to perform a calculation, you type the numbers in various cells, then create formulas giving reference to those numbers. How do you show what those numbers represent? For example, how do you show you are working with currency, or percentages, or even dates (which in Excel are really numbers)? Excel allows you to show these representations using number formatting. With number formatting, you change the way a number looks so that it makes immediate sense to the reader of your worksheet. The underlying value of the number, however, remains unchanged. For example, instead of showing sales tax in a worksheet as 0.1, you show it as 10%; to show 12889.95 as currency it would appear as \$12,889.95 or €12,889.95 (depending upon the currency you are working with), and to show 44104 as a date you show it as 30-Sep-2020 (remember, dates are actually numbers representing the number of days from 01 Jan 1900).

11. Formatting can also be applied as you type. For example, if you type 30/9/2020 Excel will place the number 44104 in the cell but will format this number as a date and show it as you typed it. There is also a range of number formatting options on the ribbon that allow you to apply formatting to the numbers after they have been entered into a worksheet.

12. The **Number Format** command in the **Number** group on the **Home** tab contains a drop arrow that provides a gallery of the most commonly used number formats. You can apply these formats easily and quickly to a selected cell or range of cells in the worksheet. In the example here, *number 43964.50 has been used to depict how the same number is displayed in different formats by Excel.*



Cell References

13. While you can create simple formulas in Excel manually (for example, =2+2 or =5*5), most of the time you will use cell addresses to create a formula. This is known as ***making a cell reference***. Using cell references will ensure that your formulas are always accurate because you can change the value of referenced cells without having to rewrite the formula. There are three types of cell references: ***relative, absolute and mixed***. Relative and absolute references behave differently when copied and filled to other cells. ***Relative references change when a formula is copied to another cell.***

Absolute references, on the other hand, remain constant, no matter where they are copied.

13.1. **Relative Cell References.** By default, all cell references are relative references. When copied across multiple cells, they change based on the relative position of rows and columns. For example, if you copy the formula =A1+B1 from row 1 to row 2, the formula will become =A2+B2. Relative references are especially convenient whenever you need to repeat the same calculation across multiple rows or columns.

13.2. **Absolute Cell References.** Sometimes we need to copy a formula so that the content of cells associated with this formula must be fixed. In that condition, the absolute cell references can be used. In this type of cell references, we can keep the row and column constant. An absolute reference is designated in the formula by ***addition of a dollar sign (\$)***. Eg. \$B\$2

13.3. **Mixed Cell References.** It contains dollar signs attached to either the letter or the number in a reference. Eg. \$B2 or B\$4. It is a combination of relative and absolute references.

<i>Reference</i>	<i>Reference & Particular</i>	<i>Keys in the keyboard</i>
<i>A1</i>	<i>Relative Reference</i> - The column and the row change when copied.	<i>Default</i> or Press F4 four times to change from other references
<i>\$A\$1</i>	<i>Absolute Reference</i> - The column and the row do not change when copied.	Press F4
<i>A\$1</i>	<i>Mixed Reference</i> - The row does not change when copied.	Press F4 twice
<i>\$A1</i>	<i>Mixed Reference</i> - The column does not change when copied.	Press F4 three times

Handy to Know...

- ***When writing a formula, you can press the F4 key on your keyboard to cycle between relative absolute and mixed cell referencing options. This is an easy way to quickly insert an absolute reference.***

EXCEL FORMULAS AND FUNCTIONS

Operators

14. Operators specify the type of calculation that you want to perform on elements in a formula - such as addition, subtraction, multiplication, or division. There are four different types of calculation operators: arithmetic, comparison, text concatenation, and reference. Commonly used ones are listed below:-

<i>Arithmetic Operator</i>	<i>Example</i>	<i>Meaning</i>
+ (plus sign)	=A1+A2	Adds values in cells A1 and A2
- (minus sign)	=C4-3	Subtracts 3 from value in cell C4
* (asterisk)	=N10*1.05	Multiplies values in cell N10 by 1.05
/ (forward slash)	=D4/J8	Divides value in cell D4 by cell J8
% (percent sign)	=20%	20 percentage or 0.20
^ (caret)	= E5^2	Finds the square of value in cell E5
<i>Comparison Operator</i>	<i>Example</i>	<i>Meaning</i>
= (equal sign)	=A1= B1	Cell A1 is equal to cell B1
> (greater than sign)	=A1>B1	Cell A1 is greater than cell B1
< (less than sign)	=A1<B1	Cell A1 is less than cell B1
>= (greater than or equal to sign)	=A1>=B1	Cell A1 is greater than or equal to cell B1
<= (less than or equal to sign)	=A1<=B1	Cell A1 is less than or equal to cell B1
<> (not equal to sign)	= A1<>B1	Cell A1 is not equal to cell B1

<i>Reference Operator</i>	<i>Example</i>	<i>Meaning</i>
: (colon)	=SUM(B5:B15)	Range operator , which produces one reference to all the cells between two references, including the two references.
,	=SUM(B5:B15,D5:D15)	Union operator , which combines multiple references into one reference.
(space)	=SUM(B7:D7 C6:C8)	Intersection operator , which produces a reference to cells common to the two references.
@ (at)	=@A1:A10 =SUM(Table1[@[January]:[December]])	Reference operator , which is used to indicate implicit intersection in a formula.

15. **Order of Operations.** Excel calculates formulas based on the following order of operations:
- 15.1. Operations enclosed in parentheses.
 - 15.2. Exponential calculations (3^2, for example).
 - 15.3. Multiplication and division, whichever comes first.
 - 15.4. Addition and subtraction, whichever comes first.

Formulas

16. A formula in Excel is an expression that returns a specific result. For example: =2+3, which returns 5 as an answer. *Note that all formulas in Excel must begin with an equal to sign (=).* All formulas in Excel return a result, even when the result is an *error*.

17. Working in Excel, you will hear the words "formula" and "function" used frequently, sometimes interchangeably. They are closely related, but not exactly the same. Technically, a formula is an expression that begins with an equal sign (=). A function, on the other hand, is a formula with a special name and purpose. In most cases, functions have names that reflect their intended use. For example, you probably know the SUM function already, which returns the sum of given references.

Handy to Know...

- **Display Formulas in a Worksheet.** If you want to display all the formulas in your current worksheet, the easiest way to do this is through the keyboard combination **CTRL + `** (*grave accent key*). To hide the formulas again, simply repeat the same key combination.



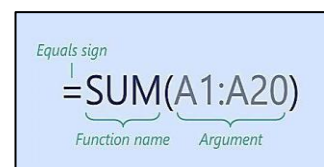
Functions

18. Functions are pre-programmed formulas already provided in Excel, which can perform calculations covering a wide range of categories including math, financial, statistics, date and time arithmetic, financial calculations, lists, engineering, and more.

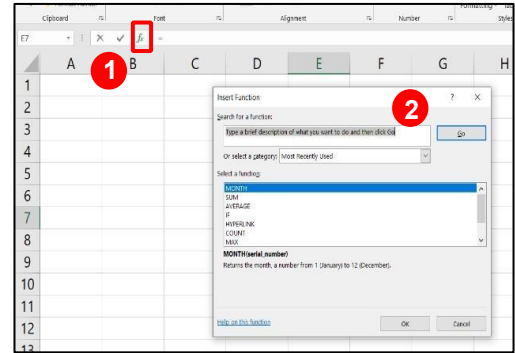
18.1. Just like normal formulas that you create, functions must start with an equal sign. The equal sign is then followed by the name of the function (usually a descriptive name which indicates the purpose of the function).

18.2. Most functions also require additional information known as **arguments**, which are supplied to the function in brackets after the function name.

18.3. Functions are therefore written as “=**name of the function (arguments)**”. For example, if you want to add all of the values in the cells from A1 to A20 you would write this function as =SUM(A1:A20).

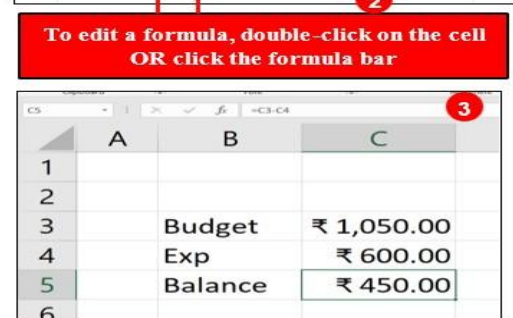
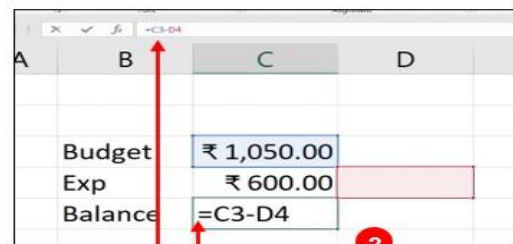


19. **Inserting a Function.** If you are familiar with the function that you need, you can type it into a cell the same way you type any other formula. If you are not sure if Excel has a function, or you cannot quite remember how it is written, you can use the Insert Function Tool *fx* on the **Formula Bar** to assist you. When you click on this tool the **Insert Function dialog box** will be presented to you which lists the most recently used or common functions and also allows you to search for other functions that you might need. The Insert Function dialog box will also type the function out for you and then provide you with a further dialog box to guide you through the process of specifying the arguments that the function needs to perform its calculation.



20. **Editing a Function.** Sometimes we may want to modify an existing formula. In the example below, we have entered an incorrect cell address in our formula, so we will need to correct it.

- 1 Select the cell containing the formula you want to edit. In our example, we'll select cell C5.
 - 2 Click the formula bar to edit the formula. You can also double-click the cell to view and edit the formula directly within the cell.
 - 3 A border will appear around any referenced cells. In our example, we'll change the second part of the formula to reference cell C4 instead of cell D4.
- When you're finished, press Enter on your keyboard or click the checkmark in the formula bar. The formula will be updated, and the new value will be displayed in the cell.

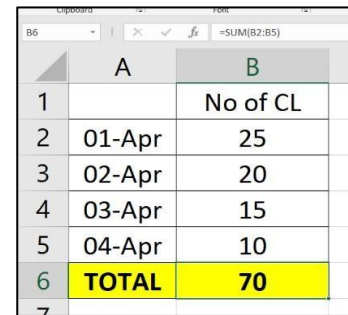


Handy to Know...

- If you change your mind, you can *press the Esc key* on your keyboard to avoid accidentally making changes to your formula.

Basic Functions

21. **SUM.** One of the most used functions is the **SUM** function. This function allows you to add the values in a range of cells. The function is written as **=SUM (range or ranges to add)**. You can type the function, and then use the pointing technique to fill in the arguments. You can add individual values, cell references or ranges or a mix of all three. For example; **=SUM (A2:A10)** adds the values in cells A2:10, **=SUM (A2:A10, C2:C10)** adds the values in cells A2:10 and cells C2:C10.

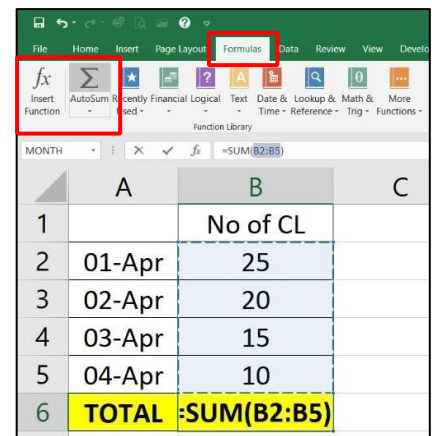


	A	B
1		No of CL
2	01-Apr	25
3	02-Apr	20
4	03-Apr	15
5	04-Apr	10
6	TOTAL	70

22. **AutoSum.**

22.1. Use the AutoSum shortcut located on the Home tab of the ribbon to complete the formula without having to type. The "Auto" part of the name AutoSum refers to the method automatically selecting what it believes is the range of cells to be summed by the function. The selected range is shaded and surrounded by an animated border known as marching ants.

22.2. The AutoSum function should be input at the bottom of a column of data or the right end of a row of data. If you put the AutoSum function in another spot on the spreadsheet, the range of cells selected as the function's argument may be incorrect. To change the selected range, use the mouse pointer to highlight the correct range before pressing the Enter key to complete the function.

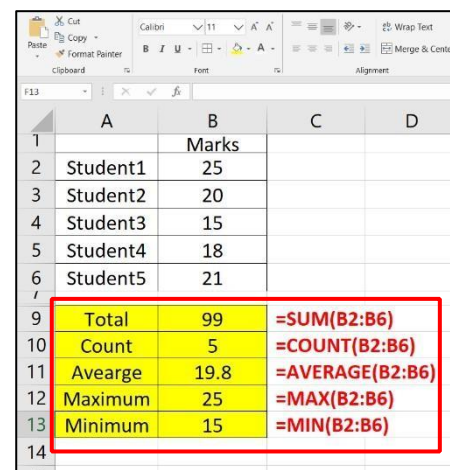


	A	B	C
1		No of CL	
2	01-Apr	25	
3	02-Apr	20	
4	03-Apr	15	
5	04-Apr	10	
6	TOTAL	=SUM(B2:B5)	

22.3. Click the cell (B6) where you want the result to display and click the AutoSum icon on the ribbon, under Formulas Tab. Check to see that the selected range, which will form the function's argument, is correct. If it's accurate, press the Enter key on the keyboard to complete the function. The answer will display in the cell. When you click on the cell containing the solution, the completed SUM function appears in the formula bar above the worksheet.

23. **AVERAGE.** The **AVERAGE** function allows you to average the values in a range of cells. It is written the same way as the SUM function, for example, the average marks (19.8) of five students in our example can be obtained using function **=AVERAGE (B2:B6)**.

24. **COUNT.** The **COUNT** function counts the number of cells that contain numbers and counts numbers within the list of arguments. We can use the COUNT function to get the number of entries in a number field that is in a range or array of numbers. In our example, you can enter the formula to count the numbers in the range B2 to B6; **=COUNT (B2:B6)** returning a result of 5.

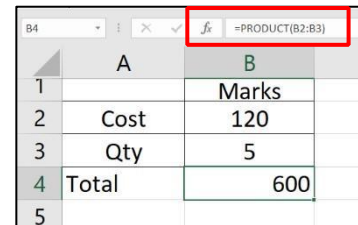


	A	B	C	D
1		Marks		
2	Student1	25		
3	Student2	20		
4	Student3	15		
5	Student4	18		
6	Student5	21		
9	Total	99	=SUM(B2:B6)	
10	Count	5	=COUNT(B2:B6)	
11	Avearge	19.8	=AVERAGE(B2:B6)	
12	Maximum	25	=MAX(B2:B6)	
13	Minimum	15	=MIN(B2:B6)	

25. **MAX.** The **MAX** function returns the largest numeric value in a range of values. The MAX function ignores empty cells, the logical values TRUE and FALSE, and text values. In our example, the formula **=MAX (B2:B6)** returns the maximum marks scored i.e 25.

26. **MIN.** The **MIN** function returns the smallest numeric value in a range of values. The MIN function ignores empty cells, the logical values TRUE and FALSE, and text values. In our example, the formula **=MIN (B2:B6)** returns the minimum marks scored i.e 15.

27. **Product.** The **Product** function multiplies all the numbers given as arguments and returns the product. For example, if cells A1 and A2 contain numbers, you can use the formula **=PRODUCT(A1, A2)** to multiply those two numbers together. You can also perform the same operation by using the multiply (*) mathematical operator; for example, **=A1*A2**. The Product function is useful when you need to multiply many cells together. For example, the formula **=PRODUCT (A1:A3, C1:C3)** is equivalent to **=A1*A2*A3*C1*C2*C3**.



	A	B
1		Marks
2	Cost	120
3	Qty	5
4	Total	600
5		

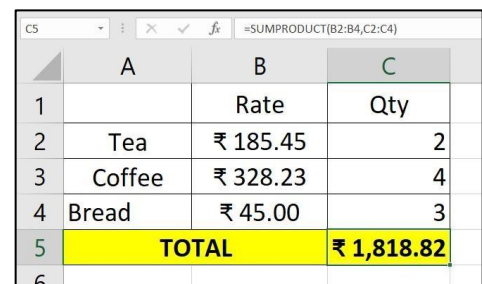
28. **SUMPRODUCT.** The **SUMPRODUCT** function returns the sum of the products of corresponding ranges or arrays. The default operation is multiplication, but addition, subtraction, and division are also possible.

28.1. **Syntax** =SUMPRODUCT(array1, [array2], [array3], ...)

28.2. The array arguments must have the same dimensions. If they do not, SUMPRODUCT returns the #VALUE! error value. For example, **=SUMPRODUCT(C2:C10, D2:D5)** will return an error since the ranges aren't the same size.

28.3. The SUMPRODUCT function works with arrays, but it doesn't require the normal array syntax (Ctrl+Shift+Enter) to be executed. The purpose of the SUMPRODUCT function is to multiply, then sum, the given arrays. If only one array is supplied, SUMPRODUCT will simply sum the items in the array. Up to 30 arrays can be supplied.

28.4. In our example here, type the formula in formula bar as **=SUMPRODUCT(B2:B4, C2:C4)** and press Enter. Each cell in column B is multiplied by its corresponding cell in the same row in column C, and the results are added up **[(185*2)+(328*4)+(45*3)]** and the total bill amount is returned as Rs. 1,818.82.



	A	B	C
1		Rate	Qty
2	Tea	₹ 185.45	2
3	Coffee	₹ 328.23	4
4	Bread	₹ 45.00	3
5	TOTAL		₹ 1,818.82
6			

29. **MMULT.** The **MMULT** function returns the matrix product of two arrays. The result is an array with the same number of rows as array1 and the same number of columns as array2. For example, you can multiply a 4 x 2 array by a 2 x 2 array to return a 4 x 2 array result. **The formula must be entered as an array formula by first selecting the output range, entering the formula in the top-left-cell of the output range, and then pressing CTRL+SHIFT+ENTER to confirm it. Excel inserts curly brackets at the beginning and end of the formula for you.**

29.1. **Syntax** =MMULT (array1, array2); array1 - The first array to multiply and array2 - The second array to multiply.

- 29.2. Arrays must contain only numbers.
- 29.3. Columns in array1 must equal the rows in array2.
- 29.4. Array1 and Array2 can be provided as cell ranges, array constants, or references.
- 29.5. MMULT returns the #VALUE! error if any cells in array1 and array2 are not numbers, or if array1 columns do not equal array2 rows.
- 29.6. In our example below; we are multiplying a 2x3 matrix (array1) with a 3x2 matrix (array2). The resultant matrix will be a 2x2 matrix. For entering the MMULT function, we selected array I2:J3 and entered the function call as **=MMULT(B2:D3, F2:G4)** and **pressed CTRL+SHIFT+ENTER** to get the answer. Please note that the formula now will be surrounded by curly braces { }.

	A	B	C	D	E	F	G	H	I	J
1		Array 1 (2x3)				Array 2 (3x2)			Array Result (2x2)	
2		0	3	5		3	4		29	-3.5
3		5	5	2		3	-2		38	11
4						4	0.5			
5										

30. **FREQUENCY.** The **FREQUENCY** function calculates how often values occur within a range of values, and then returns a vertical array of numbers. For example, use FREQUENCY to count the number of test scores that fall within ranges of scores. Because FREQUENCY returns an array, it must be entered as an array formula. FREQUENCY ignores blank cells and text.

30.1. **Syntax.** =FREQUENCY (data_array, bins_array)

30.2. **Arguments.** *data_array* - An array of values for which you want to get frequencies; *bins_array* – An array of intervals ("bins") for grouping values.

30.3. FREQUENCY always returns an array with one more item than the *bins_array*. This is by design, to catch any values greater than the largest interval in the *bins_array*.

30.4. Each bin shows a count of values up to and including bin value, excluding values already accounted for.

	A	B	C	D	E	F
1		Mark Obtained		Bin (Upper Class Limit)	Frequency	
2		85		70	3	Number of score less and equal to 70
3		92		80	2	Number of score in Bin 71 to 80
4		70		90	3	Number of score in Bin 81 to 90
5		68		100	2	Number of score in Bin 91 to 100
6		88				
7		94				
8		62				
9		77				
10		72				
11		85				

30.5. In our example; we are converting the marks obtained into a frequency distribution. Firstly, we have to define the upper-class limit of the Bins (in cells D2: D5) as <=70, 71 to 80, 81 to 90 and 91 to 100. To get the frequency distribution, we select cells E2:E5 and enter function as **=FREQUENCY(B2:B11, D2:D5)** and **press CTRL+SHIFT+ENTER** to get the answer. Please note that the formula now will be surrounded by curly braces { }.

Quick Tip...

Array formulas are powerful formulas that enable you to perform complex calculations that often can't be done with standard worksheet functions. They are also referred to as "CtrlShift-Enter" or "CSE" formulas, because you need to press **Ctrl+Shift+Enter** to enter them. In **CDM parlance it is called Three Finger Salute.**

31. **RANK.** The Excel RANK function returns the rank of a numeric value when compared to a list of other numeric values. RANK can rank values from largest to smallest (i.e. top sales) as well as smallest to largest (i.e. fastest time) values, using an optional order argument.

31.1. **Syntax.** =RANK (number, array, [order])

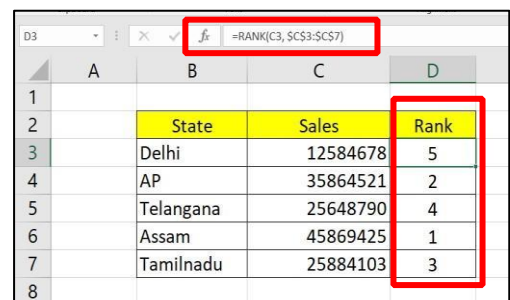
31.2. **Arguments.** number - The number to rank; array - An array that contains the numbers to rank against; order - [optional] Whether to rank in ascending or descending order.

31.3. The default for order is zero (0). If the order is 0 or omitted, the number is ranked against the numbers sorted in descending order: smaller numbers receive a higher rank value, and the largest value in a list will be ranked #1.

31.4. If the order is 1, the number is ranked against the numbers sorted in ascending order: smaller numbers receive a lower rank value, and the smallest value in a list will be ranked #1.

31.5. In the event of a tie (i.e. the list contains duplicates), RANK will use the lower rank value for each set of duplicates.

31.6. In the example here, we have rank-ordered the sales on descending order.



	A	B	C	D
1				
2		State	Sales	Rank
3		Delhi	12584678	5
4		AP	35864521	2
5		Telangana	25648790	4
6		Assam	45869425	1
7		Tamilnadu	25884103	3
8				

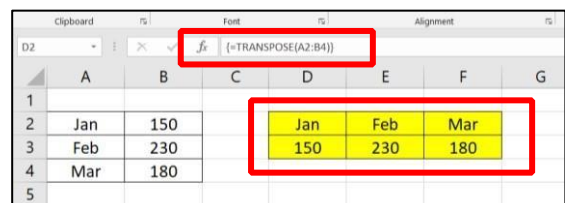
32. **TRANSPOSE.** The TRANSPOSE function flips the orientation of a given range or array. TRANSPOSE converts a vertical range to a horizontal range or a horizontal range to a vertical range.

You must enter the TRANSPOSE function as an array formula. • **Syntax.** =TRANSPOSE (array)

32.1. **Arguments.** array - The array or range of cells to transpose.

32.2. When an array is transposed, the first row of the array is used as the first column of the new array, the second row of the array is used as the second column of the new array, the third row of the array is used as the third column of the new array, and so on.

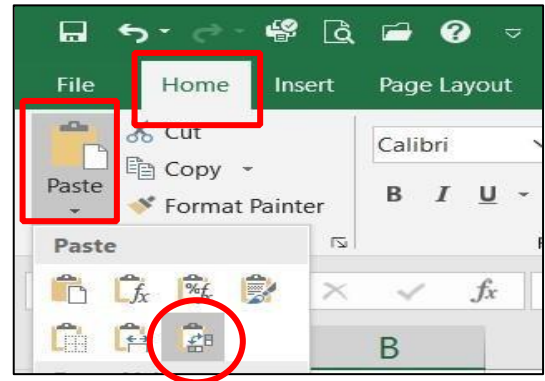
32.3. You must enter the TRANSPOSE function as an array formula that contains the same number of cells as an array, using **Control + Shift + Enter.**



	A	B	C	D	E	F	G
1							
2	Jan	150		Jan	Feb	Mar	
3	Feb	230		150	230	180	
4	Mar	180					
5							

32.4. The new array must occupy the same number of rows as the source array has columns, and the same number of columns as the source array has rows.

32.5. For a one-off conversion, you can use paste special (> transpose) facility. Start by selecting and copying your entire data range. Click on a new location in your sheet, then go to Home > Paste > Transpose (T) icon, as shown in Figure. Click and Excel will transpose the column and row labels and data.



Getting Help

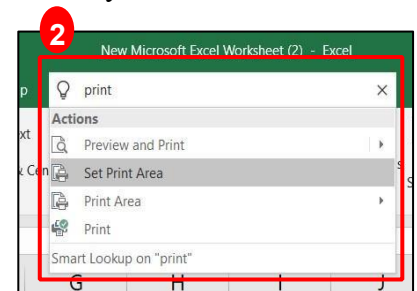
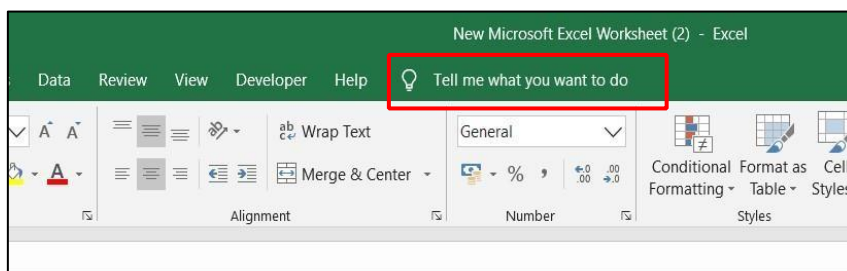
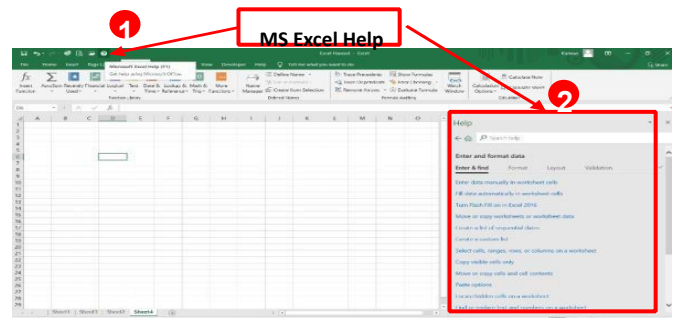
33. You can use the Excel Help system to get assistance on any topic or task. While some information is installed with Excel on your computer, most of the information resides online and is more up-to-date. You need an Internet connection to access resources from Office.com. To get help:

33.1. Click the Microsoft Excel Help button on the Title bar. The Excel Help window opens, displaying general help topics.

33.2. Click any link to display the corresponding information. To navigate between help topics, click the Back button, Forward button, or Home button on the toolbar. To print a help topic, click the Print button on the toolbar.

33.3. To search for a specific topic, type one or more keywords in the Search box, and then press the Enter key to display the search results.

33.4. One of the niftiest new features is the Tell Me help feature available from the **Tell me what you want to do** text box located to the immediate right of the last command tab above the Excel ribbon. As you enter a help topic into this text box, Excel displays a list of related Excel commands in a drop-down list. When you select one of the items displayed on this list, Excel either selects the associated Ribbon command (no matter which Ribbon tab is currently selected) and waits for you to make a selection from the command's submenu or, in some cases, just goes ahead and completes the associated command sequence for you.



Common ERROR Messages

34. Microsoft Excel has some in-built messages that can assist you when something goes wrong with a formula. These messages appear in the cell that contains the formula, and sometimes also other formula cells that depend upon it. **The messages are always prefixed with a hash sign (#) and appear with a code.** The more common error messages are listed below.

Line of Hash (#####) - Sometimes referred to as “tramlines”, a line of hash signs usually occurs because a column is not wide enough to display the numbers in the cell or formula. **Widening the column will correct this problem** – you can drag the column heading until the value in the cell appears as it should. ²

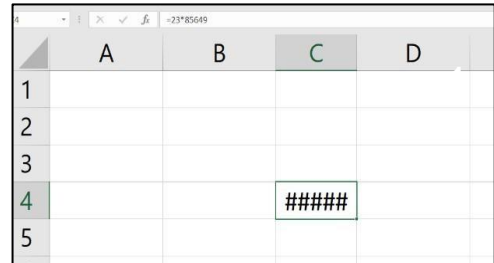
#DIV/0! error - This message means you are trying to divide a value by zero – this is mathematically impossible. In the example at the right we are trying to divide 25000 by 0. **To prevent the error, you will need to enter a value greater than zero into cell B4, the divisor cell.**

#VALUE! error - In this message Excel is advising that something in the formula is not a value and therefore, a calculation can't be made. A close examination of the example at the right shows cell B4 contains the word “three”. Therefore, the formula in cell B5 is trying to divide 25000 (in cell B3) with a word, which doesn't make sense. ³

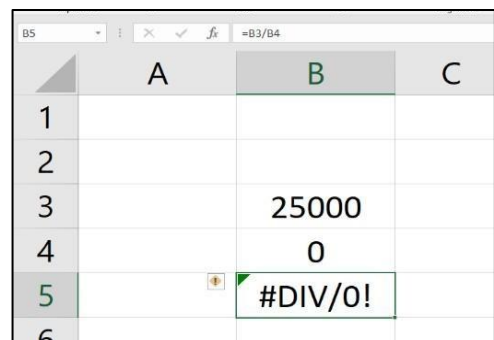
#NAME? error - This message appears when text is found in a formula that cannot be matched to either a legitimate function or range name. In the example to the right, the formula has been entered as **=SOME(B3:B7)** – there is no such function as **SOME**, and presumably the correct one should have typed **=SUM(B3:B7)**. ⁴

#NUM! error - The #NUM! error occurs when a number is too large or small, or when a calculation is impossible.

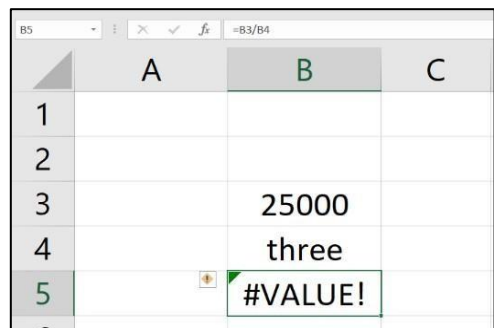
#N/A error - This error appears when something can't be found. Often, #N/A errors are caused by extra space characters, misspellings, or an incomplete lookup table.



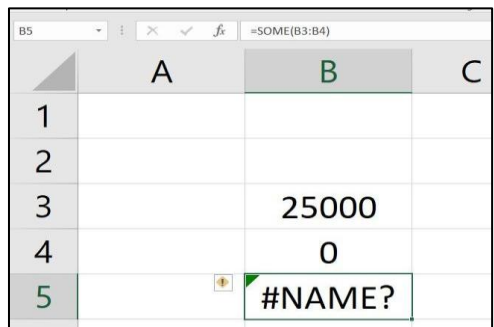
	A	B	C	D
1				
2				
3				
4			#####	
5				



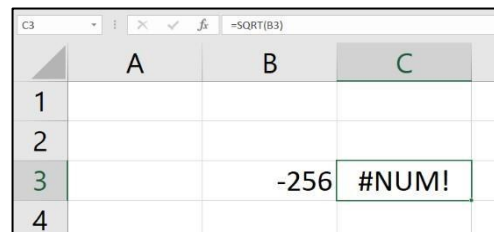
	A	B	C
1			
2			
3		25000	
4		0	
5		#DIV/0!	
6			



	A	B	C
1			
2			
3		25000	
4		three	
5		#VALUE!	
6			



	A	B	C
1			
2			
3		25000	
4		0	
5		#NAME?	



	A	B	C
1			
2			
3		-256	#NUM!
4			

Some Useful SHORTCUTS

Ctrl + A	Select all contents of a worksheet	Ctrl + Page Up	Move between Excel worksheets in the same document
Ctrl + B	Bold highlighted selection	Ctrl + Tab	Move between two or more open Excel files
Ctrl + I	Italicize highlighted selection	Alt + =	Create a formula to sum all of the above cells
Ctrl + C	Copy selected text	Ctrl + ‘	Insert the value of the above cell into the current cell
Ctrl + V	Paste	Ctrl + Shift + !	Format number in comma format
Ctrl + D	Fill	Ctrl + Shift + \$	Format number in currency format
Ctrl + K	Insert link	Ctrl + Shift + #	Format number in date format
Ctrl + F	Open find and replace options	Ctrl + Shift + %	Format number in percentage format
Ctrl + G	Open go-to options	Ctrl + Shift + @	Format number in time format
Ctrl + H	Open find and replace options	Ctrl + Space	Select entire column
Ctrl + U	Underline highlighted selection	Shift + Space	Select entire row
Ctrl + Y	Underline selected text	F2	Edit the selected cell
Ctrl + 5	Strikethrough highlighted selection	F5	Go to a specific cell
Ctrl + O	Open option		
Ctrl + N	Open new document		
Ctrl + P	Open print dialog box		
Ctrl + S	Save		
Ctrl + Z	Undo the last action		

Ctrl + g	Move to next section of text		
Ctrl + W	Close document	F7	Spell check selected text and/or document
Ctrl + F6	Switch between open workbooks/windows	F11	Create a chart
Ctrl + F9	Minimize current window	Alt + Shift + F1	Insert new worksheet
Ctrl + F10	Maximize currently selected window	Alt + H	Go to Home Tab
Ctrl + Page Down	Move between Excel worksheets in the same document	Shift + F3	Open the Excel formula window
		Shift + F5	Bring up search box (Find & Replace)

Self-Explore

?

1. Get acquainted with the MS Excel interface and features.
2. Get familiarised with all the functions discussed in this handout.
3. Get familiarised with Excel shortcuts for fast operations using keyboard.
4. Explore other functions and its operations.

References:-

1. <https://templates.office.com/en-us/Welcome-to-Excel-TM10000137>
2. <https://support.office.com/en-us/article/excel-for-windows-training-9bc05390-e94c-46afa5b3d7c22f6990bb>
3. <https://www.youtube.com/watch?v=rwbho0CgEAE>
4. https://www.youtube.com/watch?v=RdTozKPY_OQ

Self-Assessment Exercise

Create a 10x10 multiplication tables and find the basic calculations covered in this handout. You can only type into the four yellow cells. Use the mouse only for other cells. *No cut copy paste allowed !!* (Hint: Range is difference between Max and Min)

1	2								
2	4								
Total									
Average									
Max									
Min									
Range									

Answer :

1	2	3	4	5	6	7	8	9	10
2	4	6	8	10	12	14	16	18	20
3	6	9	12	15	18	21	24	27	30
4	8	12	16	20	24	28	32	36	40
5	10	15	20	25	30	35	40	45	50
6	12	18	24	30	36	42	48	54	60
7	14	21	28	35	42	49	56	63	70
8	16	24	32	40	48	56	64	72	80
9	18	27	36	45	54	63	72	81	90
10	20	30	40	50	60	70	80	90	100
SUM	110	165	220	275	330	385	440	495	550
AVERAGE	11	16.5	22	27.5	33	38.5	44	49.5	55
MIN	2	3	4	5	6	7	8	9	10
MAX	20	30	40	50	60	70	80	90	100
RANGE	18	27	36	45	54	63	72	81	90

ADVANCE EXCEL

ADVANCE EXCEL

Mastering Advanced Formulas

35. This section will equip you with powerful formulas that go beyond basic calculations. We will explore functions that can automate complex tasks, manipulate data efficiently, and unlock hidden insights from your spreadsheets.

36. **VLOOKUP.** VLOOKUP searches for a value in the leftmost column of a table (lookup table) and returns a corresponding value from a different column within the same row. Here is an example:

36.1. **Scenario.** You have a sales data table with product codes, names, prices, and quantities sold. You want to find the price of a specific product based on its code entered in another cell.

36.2. **Data.**

Product Code	Product Name	Price	Quantity Sold
A101	Laptop X100	\$799	10
B202	Smartphone S20	\$499	15
C303	Headphones H10	\$99	20
D404	Tablet T50	\$299	5

36.3. **Formula.** In a separate cell, enter the following formula, replacing A1 with the cell containing the product code you want to look up (e.g., "A101").

=VLOOKUP(A1, \$B\$2:\$E\$5, 3, FALSE)

36.4. **Explanation.**

36.4.1. **A1:** This is the lookup value (product code) you want to find in the table.

36.4.2. **\$B\$2:\$E\$5:** This is the lookup table containing product codes (column A), names (column B), prices (column C), and quantities (column D). The dollar signs (\$) fix the table reference, so it remains absolute even when copied to other cells.

36.4.3. **3:** This specifies the column index within the lookup table (B2:E5) from which you want to retrieve the data. In this case, we want the price (column C), which is the third column.

36.4.4. **FALSE:** This argument tells VLOOKUP to perform an exact match.

36.5. **Result:** The formula will return **\$799**, which is the price of **Laptop X100** (product code A101).

37. **HLOOKUP.** HLOOKUP works similarly to VLOOKUP, but it searches for data in rows instead of columns. The lookup value needs to be in the first row of the table. Here's why HLOOKUP is less common:

37.1. **Scenario Limitation:** If your lookup value is not always in the first row, VLOOKUP offers more flexibility.

38. **XLOOKUP (Excel 365 & Excel 2021).** XLOOKUP is a newer function that combines the strengths of VLOOKUP and HLOOKUP, offering greater versatility:

38.1. **Search Direction:** Specify left or right lookup like VLOOKUP or HLOOKUP.

38.2. **Match Type:** Choose exact match, close match, or wildcard search for more flexibility.

38.3. **Error Handling:** Handle missing lookup values or errors more gracefully.

Here are some links where you can study VLOOKUP, HLOOKUP (for completeness), and XLOOKUP in detail:

Official Microsoft Documentation:

- **VLOOKUP:** <https://support.microsoft.com/en-us/office/vlookup-function-0bbc8083-26fe-4963-8ab8-93a18ad188a1>
- **HLOOKUP:** <https://support.microsoft.com/en-us/office/hlookup-function-a3034eec-b719-4ba3-bb65-e1ad662ed95f> (note that HLOOKUP is less commonly used than VLOOKUP)
- **XLOOKUP (Excel 365 and Excel 2021):** <https://support.microsoft.com/en-us/office/xlookup-function-b7fd680e-6d10-43e6-84f9-88eae8bf5929>

Comprehensive Guides and Tutorials:

- **Chandoo.org:** This website offers in-depth guides on all three functions:
 - VLOOKUP: <https://chandoo.org/wp/vlookup-excel-formula/>
 - HLOOKUP: <https://chandoo.org/forum/threads/how-to-use-the-excel-hlookup-function.38729/> (note that HLOOKUP is less commonly used)
 - XLOOKUP: <https://www.youtube.com/watch?v=IndYovPxuw4>
- **ExcelJet:** This website provides step-by-step tutorials with clear visuals:
 - VLOOKUP: <https://exceljet.net/videos/how-to-use-vlookup>
 - HLOOKUP (note that HLOOKUP is less commonly used)
- **Mynda Treacy Blog:** This blog offers valuable insights on using these functions:
 - VLOOKUP: <https://trumpexcel.com/vlookup-with-multiple-criteria/> (though the link talks about multiple criteria, it's a good general overview)
 - XLOOKUP: <https://support.microsoft.com/en-us/office/xlookup-function-b7fd680e-6d10-43e6-84f9-88eae8bf5929> (you can search Mynda Treacy's blog for HLOOKUP as well)

Additional Resources:

- **Online Spreadsheets (YouTube Channel):** This channel offers a helpful video tutorial on XLOOKUP: <https://www.youtube.com/watch?v=txK0C6SkaMg>

39. **INDEX: Locating Your Data.** The INDEX function retrieves a value from a specific cell within a designated range based on its row and column position. It is like pointing to a specific location on a map to find the corresponding information.

39.1. **Scenario.** You have a data table with employee names, departments, and salaries. You want to quickly find the salary of a specific employee based on their name.

39.2. **Data.**

Employee Name	Department	Salary
Alice	Marketing	\$55,000
Bob	Sales	\$62,000
Charlie	IT	\$48,000

39.3. **Formula.** Assuming the employee's name you want to look up is in cell A1, enter the following formula in another cell:

=INDEX(\$C\$2:\$C\$5, MATCH(A1, \$A\$2:\$A\$5, 0))

39.4. **Explanation.**

39.4.1. **\$C\$2:\$C\$5:** This is the data range containing employee salaries (column C). The dollar signs fix the reference, so it remains absolute when copied to other cells.

39.4.2. **MATCH(A1, \$A\$2:\$A\$5, 0):** This part uses the MATCH function (explained in the next section) to find the row number of the employee named in cell A1 within the employee's name list (A2:A5). The 0 specifies an exact match.

39.5. **Result.** The formula will return the salary value corresponding to the employee's name in cell A1. For example, if "Alice" is in A1, the formula will return \$55,000.

40. **MATCH: Finding the Right Spot.** The MATCH function locates the position (row number or column number) of a specific value within a range based on a defined search order (exact match, greater than, less than, etc.). It helps you find the exact row or column where your target data resides.

40.1. **Scenario.** You have a list of product codes and want to find the row number of a specific product code within the list.

40.2. **Data.**

Product Code	Product Name
ABC123	Laptop X100
DEF456	Smartphone S20
GHI789	Headphones H10

40.3. **Formula.** Assuming the product code you want to find is in cell A1, enter the following formula in another cell:

`=MATCH(A1, A2:A5, 0)`

40.4. **Explanation.**

40.4.1. **A1:** This is the value you want to find (product code) within the list.

40.4.2. **\$A\$2:\$A\$5:** This is the range containing the product code list (column A).

40.4.3. **0:** This specifies an exact match. You can use different numbers for other search types (e.g., 1 for greater than or equal to).

40.5. **Result:** The formula will return the row number where the product code in cell A1 is found within the list. For example, if "ABC123" is in A1, the formula will return 1.

41. **INDEX and MATCH: A Powerful Combination.** By combining INDEX and MATCH, you unlock a powerful way to retrieve specific data based on multiple criteria.

41.1. **Scenario.** Refer to the employee data table example (mentioned earlier) where you have employee names, departments, and salaries. You want to find the salary of an employee based on their name selected from a dropdown list and their department chosen from another dropdown list.

41.2. **Data.**

Employee Name	Department	Salary
Alice	Marketing	\$55,000
Bob	Sales	\$62,000
Charlie	IT	\$48,000

41.3. **Formula** (assuming employee name is in cell A1, and department is chosen from a dropdown list in cell B1):

`=INDEX(C2:C5, MATCH(A1, A2:A5, 0), MATCH(B1, B2:B5, 0))`

41.4. **Explanation.** It is essentially nesting the MATCH function within the INDEX function.

Here are a few links where you can study INDEX, MATCH, and the combination of both in detail:

- **Microsoft Excel Documentation:** This is the official resource from Microsoft, offering detailed explanations and examples for INDEX and MATCH functions:
 - INDEX function: <https://techcommunity.microsoft.com/t5/excel/index-match-the-easy-way/td-p/14746>
 - MATCH function: <https://support.microsoft.com/en-us/office/match-function-e8dff45-c762-47d6-bf89-533f4a37673a>
- **Chandoo.org:** This website offers a comprehensive guide on INDEX and MATCH, including advanced techniques and clear explanations: <https://chandoo.org/wp/comprehensive-guide-excel-vlookup/>
- **ExcelJet:** This website provides a step-by-step tutorial on using INDEX and MATCH with clear visuals and practical examples: <https://exceljet.net/videos/how-to-look-things-up-with-index>
- **Mynda Treacy Blog:** This blog post by a renowned Excel expert dives deep into INDEX and MATCH, showcasing various applications and scenarios: <https://www.youtube.com/watch?v=IX2TZ3OIOIA>
- **YouTube Tutorials:** Several YouTube channels offer video tutorials on INDEX and MATCH. Here are a couple of examples:
 - ExcellsFun - VLOOKUP vs INDEX & MATCH : <https://www.youtube.com/watch?v=fqw5eoANGLo>
 - Easy Excel Tutorials - INDEX & MATCH for Beginners: <https://m.youtube.com/watch?v=6JhbY8Mku1A>

42. **COUNTIF: Counting Based on a Single Criterion.** COUNTIF counts the number of cells within a range that meet a specific criterion.

42.1. **Scenario.** You have a sales data table with product categories (Electronics, Clothing, Toys) and sales figures. You want to find out how many electronics items were sold.

42.2. **Data.**

Product Category	Product Name	Sales
Electronics	Laptop X100	10
Clothing	Shirt S101	5
Toys	Doll D100	7
Electronics	Tablet T200	8
Clothing	Jeans J101	6

42.3. **Formula.**

In a separate cell, enter the formula: =COUNTIF(\$A\$2:\$A\$5, "Electronics")

42.4. Explanation.

42.4.1. **\$A\$2:\$A\$5**: This is the range containing product categories (Electronics, Clothing, Toys).

42.4.2. **"Electronics"**: This is the specific criterion you want to count. You can use text, numbers, or logical operators.

42.5. **Result.** The formula will return **2**, indicating that two electronics items were sold (Laptop X100 and Tablet T200).

43. **COUNTIFS: Counting with Multiple Criteria.** COUNTIFS allows you to count cells that meet multiple criteria simultaneously.

43.1. **Scenario.** You want to find out how many electronics items were sold with a sales fig above \$7.

43.2. **Formula.** In another cell, enter the following formula:

```
=COUNTIFS($A$2:$A$5, "Electronics", $C$2:$C$5, ">7")
```

43.3. Explanation.

43.3.1. **\$A\$2:\$A\$5**: This is the range containing product categories.

43.3.2. **"Electronics"**: This is the first criterion (product category).

43.3.3. **\$C\$2:\$C\$5**: This is the range containing sales figures.

43.3.4. **">7"**: This is the second criterion (sales greater than \$7).

43.4. **Result.** The formula will return **1**, indicating that one electronics item (Tablet T200) had a sales fig above \$7.

44. **SUMIF: Summing Based on a Single Criterion.** SUMIF calculates the sum of values in a range that meet a specific criterion.

44.1. **Scenario.** You want to find the total sales for all clothing items.

44.2. **Formula.** In another cell, enter the formula: =SUMIF(\$A\$2:\$A\$5, "Clothing", \$C\$2:\$C\$5)

44.3. Explanation.

44.3.1. **\$A\$2:\$A\$5**: This is the range containing product categories.

44.3.2. **"Clothing"**: This is the criterion you want to match.

44.3.3. **\$C\$2:\$C\$5**: This is the range containing sales figures.

44.4. **Result.** The formula will return **11** (sum of sales for Shirt S101 and Jeans J101).

45. **SUMIFS: Summing with Multiple Criteria.** SUMIFS calculates the sum of values in a range that meet multiple criteria simultaneously.

45.1. **Scenario.** You want to find the total sales for electronics items with a sales figure above \$7.

45.2. **Formula.** In another cell, enter the following formula:

=SUMIFS(\$C\$2:\$C\$5, \$A\$2:\$A\$5, "Electronics", \$C\$2:\$C\$5, ">7")

45.3. **Explanation.**

45.3.1. **\$C\$2:\$C\$5:** This is the range containing sales figures (the values to be summed).

45.3.2. **\$A\$2:\$A\$5:** This is the range containing product categories.

45.3.3. **"Electronics":** This is the first criterion (product category).

45.3.4. **\$C\$2:\$C\$5:** This is the range containing sales figures again (used for the second criterion).

45.3.5. **">7":** This is the second criterion (sales greater than \$7).

45.4. **Result.** The formula will return **8** (sales figure for Tablet T200).

Here are some links where you can delve deeper into COUNTIF, COUNTIFS, SUMIF, and SUMIFS functions in Excel:-

- **COUNTIF:** <https://support.microsoft.com/en-us/office/countif-function-e0de10c6-f885-4e71-abb4-1f464816df34>
- **COUNTIFS:** <https://answers.microsoft.com/en-us/msoffice/forum/all/excel-countif-function/920ffddb-cfa4-442d-82a4-782130b7c9f4>
- **SUMIF:** <https://answers.microsoft.com/en-us/msoffice/forum/all/excel-help-using-sumif-formula/c688c687-6602-4bce-9306-25cd30034835>
- **SUMIFS:** <https://support.microsoft.com/en-gb/office/sumifs-function-c9e748f5-7ea7-455d-9406-611cebce642b>

DATA ANALYSIS TOOLS

‘Unlocking Powerful Insights’

46. **Conquering Data Analysis with PivotTables in Excel.** PivotTables are a powerful Excel feature that summarizes and analyses large datasets. They allow you to easily switch rows and columns, group data by categories, and calculate various aggregates (sum, average, count, etc.) to create insightful reports.

46.1. **Scenario.** You have a sales data table with product categories (Electronics, Clothing, Toys), product names, sales figures, and regions (North, South, East, West). You want to analyse total sales per product category across different regions.

46.2. **Data.**

Product Category	Product Name	Sales	Region
Electronics	Laptop X100	10	North
Clothing	Shirt S101	5	South
Toys	Doll D100	7	East
Electronics	Tablet T200	8	North
Clothing	Jeans J101	6	West
Toys	Car C200	9	West

47. **Creating a PivotTable.**

47.1. Select your data range (including headers).

47.2. Go to the **Insert** tab and click **PivotTable**.

47.3. Choose where you want to place the PivotTable (New worksheet or existing one).

48. **Populating the PivotTable Fields.** The PivotTable Fields pane appears on the right side. Drag and drop fields to the desired sections:-

48.1. **Rows:** This determines how you want to categorize your data (e.g., product category in this case).

48.2. **Columns:** This defines how you want to further categorize or segment your data (e.g., region in this case).

48.3. **Values:** This specifies which data point you want to summarize (e.g., Sales in this case). By default, it calculates the sum. You can change this to other functions (average, count, etc.) by clicking the dropdown arrow next to the field name in the Values section.

49. **Building the Report.** Drag the **Product Category** field to the **Rows** section. Drag the **Region** field to the **Columns** section. The PivotTable automatically populates, showing total sales per product category for each region.

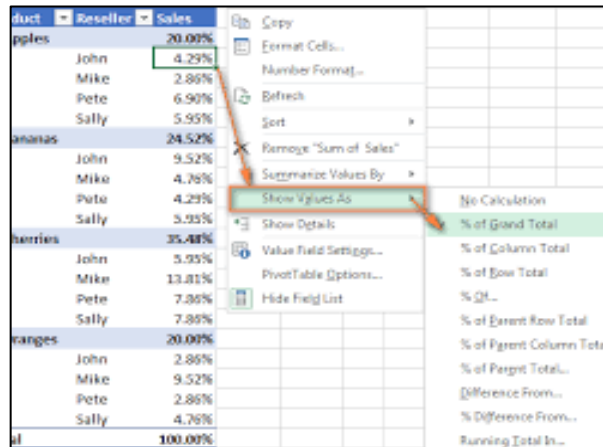


Image 1: PivotTable Fields Pane

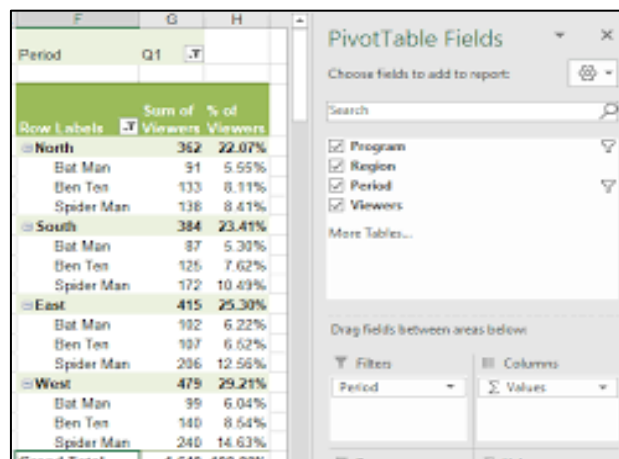


Image 2: Populated PivotTable

50. **Customisation (Optional).** You can further customise the PivotTable by:

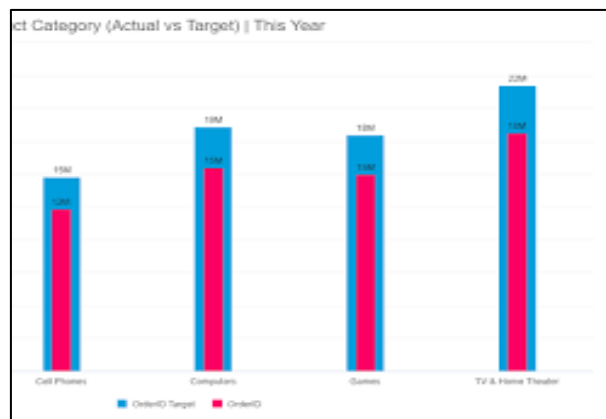
- 50.1. Using drill-down features to see underlying data for specific categories.
- 50.2. Adding calculations (e.g., percentage of total sales for each product category in a specific region).
- 50.3. Formatting the PivotTable for better presentation.

51. **Benefits of PivotTables.**

- 51.1. **Flexibility.** Analyse data from various perspectives by easily rearranging rows and columns.
- 51.2. **Efficiency.** Summarise large datasets with a few clicks, saving you time and effort.
- 51.3. **Insights.** Gain valuable insights into trends and patterns within your data.

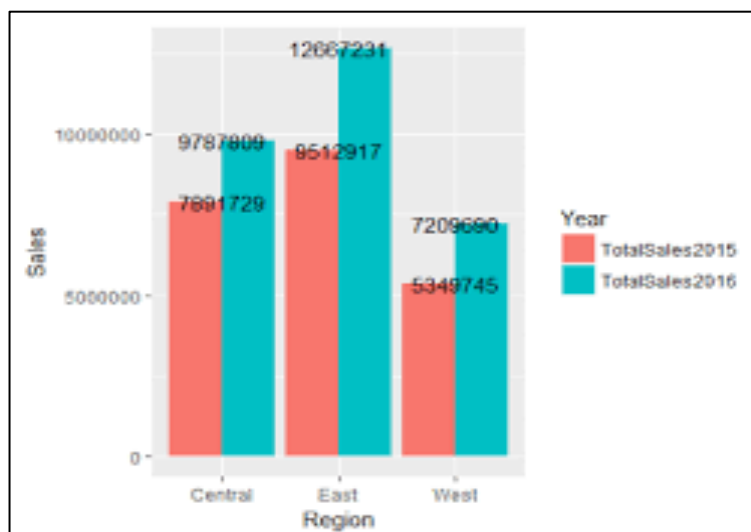
52. **Sales Data Visualizations with Excel Charts.** Here are some example charts you can create in Excel to visualize your sales data on product categories, product names, sales figures, and regions:-

52.1. **Column Chart by Product Category.** This chart provides a clear view of total sales for each product category:



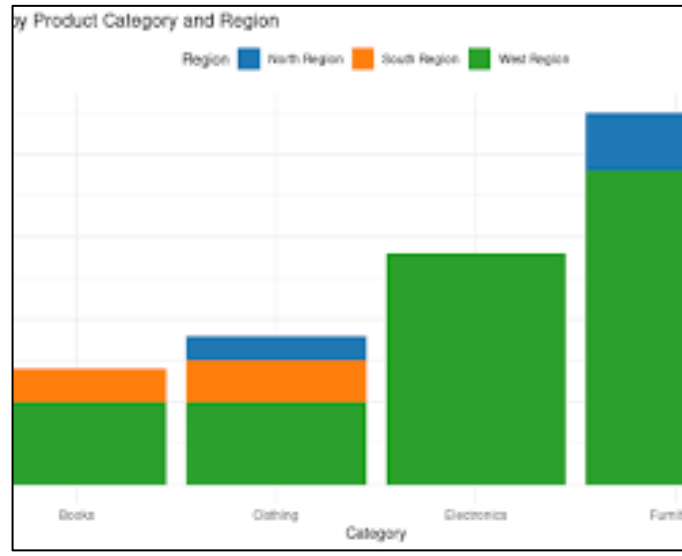
Column Chart by Product Category

52.2. **Bar Chart by Region.** This chart helps identify the region with the highest or lowest sales:



Bar Chart by Region

52.3. **Stacked Bar Chart by Product Category and Region.** This chart allows for a more detailed comparison of sales performance across regions:



Stacked Bar Chart by Product Category and Region

52.4. **Pie Chart by Product Category.** This chart highlights the percentage contribution of each product category to total sales:



Pie Chart by Product Category

Note: These are general representations. The actual appearance of the charts may vary depending on your data and formatting choices in Excel.

53. **Creating the Charts.**

53.1. Open your Excel sheet containing the sales data.

53.2. **For Column Chart (Product Category).**

53.2.1. Select the data range including "Product Category" and "Sales" columns.

53.2.2. Go to the **Insert** tab.

53.2.3. Click on **Column Chart**. Choose a sub-type (e.g., Clustered Column) based on your preference.

53.3. **For Bar Chart (Region).**

53.3.1. Select the data range including "Region" and "Sales" columns.

53.3.2. Go to the **Insert** tab.

53.3.3. Click on **Bar Chart**. Choose a sub-type (e.g., Stacked Bar) based on your preference.

53.4. **For Stacked Bar Chart (Category & Region).**

53.4.1. Select the data range including "Product Category", "Region", and "Sales" columns.

53.4.2. Go to the **Insert** tab.

53.4.3. Click on **Bar Chart**. Choose a sub-type (e.g., Stacked Column) based on your preference.

53.5. **For Pie Chart (Product Category).**

53.5.1. Select the data range including "Product Category" and "Sales" columns.

53.5.2. Go to the **Insert** tab.

53.5.3. Click on **Pie Chart**. Choose a sub-type (e.g., Pie) based on your preference.

54. **Power Query and Power Editor: Transforming Data for Analysis.** This section dives into Power Query and Power Editor, powerful tools within Microsoft Excel and Power BI for data manipulation and transformation.

55. **Power Query.** Power Query (also known as Get & Transform Data in Excel) is a visual query editor that simplifies data import, cleaning, and shaping before analysis. It offers an intuitive interface for building data transformations through a series of steps.

56. **Benefits of Power Query.**

56.1. **Intuitive Interface.** A user-friendly interface with drag-and-drop functionality and clear visualizations for building data transformations.

56.2. **Data Cleaning.** Clean and transform data by removing duplicates, handling errors, and formatting values.

56.3. **Data Shaping.** Reshape your data by merging tables, splitting columns, and pivoting data to suit your analysis needs.

56.4. **M Language Integration.** For advanced users, Power Query leverages the M language for more complex data manipulation tasks.

57. **Key Features of Power Query.**

57.1. **Data Source Connectivity.** Connect to various data sources (Excel sheets, databases, text files, web APIs) and import data.

57.2. **Data Transformation Steps.** Apply transformations like filtering, sorting, splitting columns, merging tables, and more.

57.3. **Data Preview.** See the impact of each transformation step on your data before applying it.

57.4. **M Language Editor.** Write custom M code for advanced data manipulation tasks.

58. **Power Editor.** Power Editor (deprecated in Excel 2016 onwards) was a powerful data transformation tool within Power BI Desktop. It provided a tabular view for editing and manipulating data directly.

While Power Editor is no longer actively developed, understanding its functionalities can be helpful for users familiar with its interface.

59. **Benefits of Power Editor (deprecated).**

59.1. **Tabular Editing.** Directly edit data values within a table format.

59.2. **Formula Bar.** Apply data transformation formulas like Excel formulas.

59.3. **Calculated Columns.** Create new columns based on calculations using existing data.

59.4. **Data Cleaning Tools.** Clean data by removing duplicates, handling errors, and formatting values.

60. **Relationship Between Power Query and Power Editor (deprecated).**

60.1. Power Query focuses on building a sequence of data transformation steps, providing a more visual approach.

60.2. Power Editor (deprecated) offered a direct, tabular editing experience for data manipulation.



Learning Resources:

- **Microsoft Documentation:**
 - Power Query: <https://learn.microsoft.com/en-us/powerquery-m/>
 - Power BI Desktop (covers Power Query): <https://learn.microsoft.com/en-us/power-bi/>
- **Online Tutorials:**
 - Chandoo.org: https://m.youtube.com/watch?v=PiFAa_jjaEI
 - ExcelJet: <https://exceljet.net/glossary/power-query>
 - Mynda Treacy Blog: <https://www.myonlinetraininghub.com/get-started-with-power-query>
- **YouTube Channels:**
 - ExcelIsFun: <https://www.youtube.com/watch?v=goUEkLIQkxc>
 - Curbal (formerly Learn Excel Online): <https://m.youtube.com/watch?v=MHIV0bYryiw>

POWER BI : TRANSFORMING DATA INTO BUSINESS INSIGHTS

61. Power BI is a powerful business intelligence (BI) suite from Microsoft. It empowers you to connect to various data sources, transform data, create insightful reports and dashboards, and share them with your organization for data-driven decision-making. This primer will provide a foundational understanding of Power BI and its key components.
62. **Power BI.** Power BI consists of a collection of tools that work together seamlessly.
 - 62.1. **Power BI Desktop.** This free desktop application allows you to connect to data sources, build reports and visualizations, and prepare them for sharing.
 - 62.2. **Power BI Service.** This cloud-based service lets you publish reports and dashboards, collaborate with colleagues, and control access to your insights.
 - 62.3. **Power BI Mobile.** With mobile apps for various platforms, you can access and interact with your reports and dashboards on the go.
63. **Benefits of Power BI.**
 - 63.1. **Self-Service BI.** Empowers users to explore and analyse data without relying solely on IT specialists.
 - 63.2. **Data Visualization.** Creates interactive reports and dashboards with a wide variety of charts and graphs to present data insights effectively.
 - 63.3. **Data Connectivity.** Connects to a vast array of data sources, including Excel sheets, cloud databases, and web APIs.
 - 63.4. **Collaboration.** Enables team members to share insights, collaborate on reports, and make data-driven decisions together.
 - 63.5. **Accessibility.** Offers a free desktop application and mobile apps for widespread access to business intelligence.
64. **Key Features of Power BI.**
 - 64.1. **Data Modelling.** Clean, transform, and shape your data to ensure accurate analysis in the Power BI Desktop.
 - 64.2. **Report Building.** Create interactive reports with visualizations like charts, tables, and maps to present data insights.
 - 64.3. **Dashboard Creation.** Develop interactive dashboards that provide a high-level overview of key metrics and KPIs.
 - 64.4. **Data Sharing.** Share reports and dashboards securely within your organization through the Power BI service.
 - 64.5. **Mobile Access.** View and interact with reports and dashboards on your mobile devices for on-the-go insights.

65. **Getting Started with Power BI.**

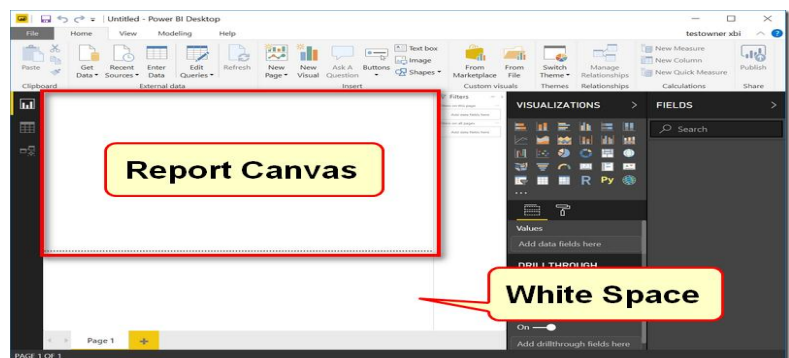
- 65.1. **Download Power BI Desktop.** It's a free application available from <https://www.microsoft.com/en-us/download/details.aspx?id=58494>.
- 65.2. **Connect to Data.** Explore the vast selection of data connectors to import your data from various sources.
- 65.3. **Transform Your Data.** Clean and shape your data using Power Query Editor to ensure its accuracy and relevance for analysis.
- 65.4. **Build Reports.** Create interactive reports with visualizations that effectively represent your data insights.
- 65.5. **Share Your Insights.** Publish your reports and dashboards to the Power BI service for collaboration and sharing within your organisation.

66. **Power BI Layout with Connected Visuals: Unveiling Insights (with Images).** Power BI's workspace provides a flexible canvas for building interactive reports and dashboards with connected visuals. Here is a breakdown of the layout and how to create connections between visuals, accompanied by relevant images for better understanding.

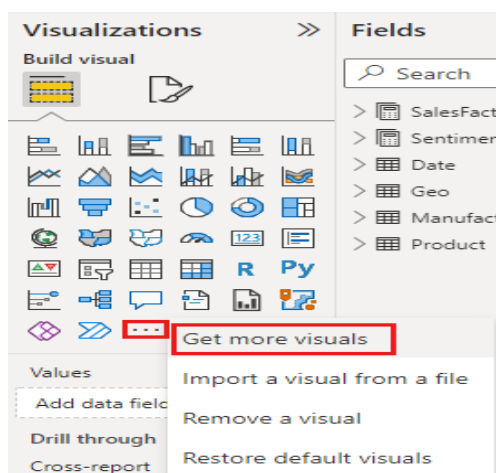
67. **Power BI Desktop Layout.** The Power BI Desktop interface consists of several key areas:

67.1. **Report Canvas.**

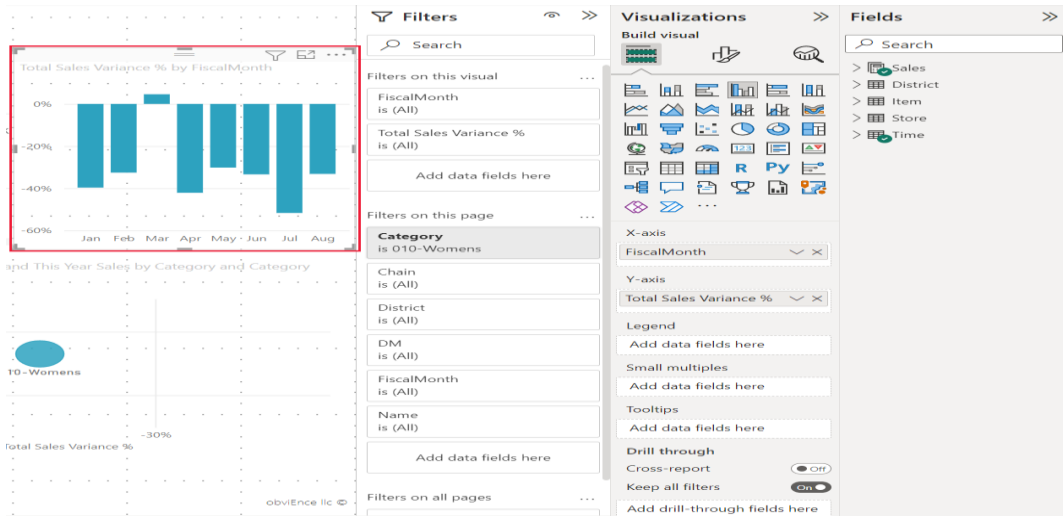
This is the central area where you build your reports and dashboards by dragging and dropping visuals (charts, tables, etc.) and other elements.



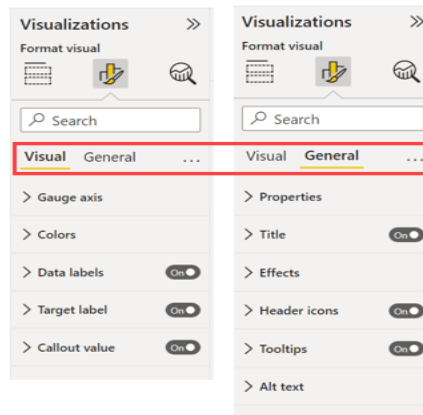
67.2. **Visualisations Pane.** This pane on the right side offers a wide variety of chart types and other visual elements you can add to your report.



67.3. Fields Pane. This pane lists all the available fields (columns) from your data model. You drag these fields onto the report canvas to populate your visuals.



67.4. Formatting Pane. Once you select a visual, this pane allows you to customise its appearance, colors, fonts, and other formatting options.



67.5. Filters Pane. This pane lets you apply filters to your data, affecting all visuals on your report canvas that are connected to the filtered data.



68. **Creating Connected Visuals.** Power BI excels at creating interactive reports with connected visuals. Here is how to achieve this:

68.1. **Place Visuals on Report Canvas.** Drag and drop desired visuals (charts, tables, etc.) from the Visualizations Pane onto the report canvas.

68.2. **Drag Fields onto Visuals.** From the Fields Pane, drag the fields you want to represent in a particular visual. This populates the visual with your data.

68.3. **Establish Connections.** To create connections, pay attention to the gutter areas around the visuals. When you hover over these areas with a field from the Fields Pane, you will see potential connections highlighted.

68.4. **Click to Connect.** Click and drag the field onto the highlighted area of another visual to establish a connection.

68.5. **Filtering and Highlighting.** Once connected, selecting elements in one visual will filter and highlight the corresponding data points in connected visuals.

69. **Benefits of Connected Visuals.**

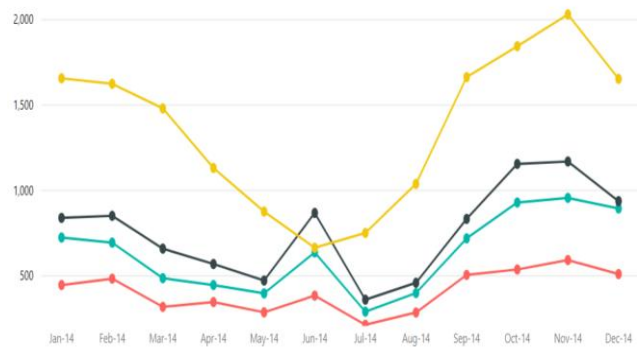
69.1. **Enhanced Exploration.** Users can explore data from various perspectives by interacting with one visual and seeing the impact on connected visuals.

69.2. **Storytelling with Data.** Connected visuals create a narrative flow, allowing you to tell a data story by guiding viewers through interconnected insights.

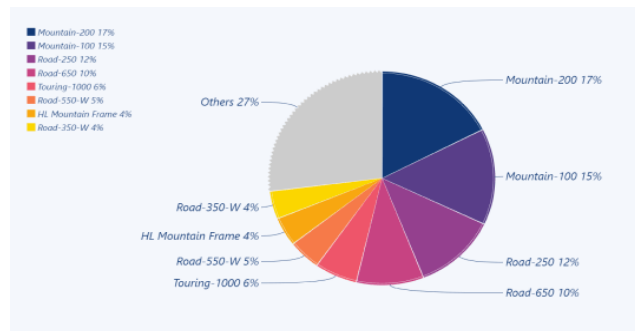
69.3. **Drill-Down Analysis:** Users can drill down into specific data points in one visual and see the details reflected in connected visuals for a deeper understanding.

70. **Example: Sales Analysis Dashboard with Images.** Imagine a dashboard with three connected visuals:

70.1. **Line Chart.** Shows overall sales trends over time.



70.2. **Pie Chart.** Represents the product category breakdown of total sales.



71. **Table.** Displays detailed sales data for a selected month (from the line chart).

Category	Status	Avg Price	Last Year	This Year	Goal
100-Groceries	●	\$1.36	\$810,176	\$829,776	\$810,176
090-Home	●	\$3.28	\$2,913,647	\$3,053,326	\$2,913,647
080-Accessories	●	\$4.22	\$1,273,096	\$1,379,259	\$1,273,096
070-Hosiery	●	\$3.57	\$573,604	\$486,106	\$573,604
060-Intimate	●	\$4.02	\$955,370	\$852,329	\$955,370
050-Shoes	●	\$13.73	\$3,640,471	\$3,574,900	\$3,640,471
040-Juniors	●	\$7.06	\$3,105,550	\$2,930,385	\$3,105,550
030-Kids	●	\$5.20	\$2,726,892	\$2,705,490	\$2,726,892
020-Mens	●	\$6.89	\$4,453,133	\$4,452,421	\$4,453,133
010-Womens	●	\$6.70	\$2,680,662	\$1,787,958	\$2,680,662
Total	●	\$5.19	\$23,132,601	\$22,051,952	\$23,132,601

By clicking on a specific month in the line chart, the pie chart will update to reflect product category sales for that month, and the table will populate with detailed sales data for the chosen month and product categories. This creates an interactive experience for users to explore sales trends and product performance.

72. **Tips for Effective Layout.**

72.1. **Visual Hierarchy.** Arrange visuals to guide users' attention. Start with high-level summaries and then offer deeper dives through connected visuals.

72.2. **White Space.** Use white space effectively to avoid cluttering the report canvas and maintain readability.

72.3. **Aesthetics.** Maintain consistent formatting and color schemes to create a visually appealing and professional report.

By mastering these layout principles and connecting visuals, you can create compelling Power BI reports and dashboards that unlock valuable insights from your data. Remember, effective use of visuals and their connections is key to transforming data into an understandable and informative story.

Learning Resources:

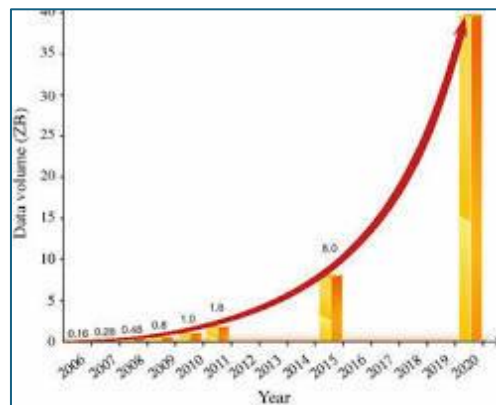
- **Microsoft Documentation:** <https://learn.microsoft.com/en-us/power-bi/>
- **Microsoft Power BI Learning Path:** <https://learn.microsoft.com/en-us/training/powerplatform/power-bi>
- **YouTube Channels:**
 - Guy in a Cube: <https://www.youtube.com/c/guyinacube>
 - Curbal (formerly Learn Excel Online): <https://m.youtube.com/watch?v=wbJcJcKbcMg>
- **Blogs:**
 - Power BI Blog: <https://powerbi.microsoft.com/en-us/blog/>
 - DataCamp Blog: <https://www.datacamp.com/blog>

BIG DATA : TAMING THE INFORMATION TSUNAMI

73. In today's data-driven world, information is generated at an unprecedented pace. This vast and complex collection of data, often exceeding the processing capabilities of traditional methods, is referred to as **Big Data**. This primer dives into the core concepts, challenges, and opportunities associated with Big Data, focusing on the fundamental characteristics known as the **5 Vs**.

74. **The 5 Vs of Big Data.** Big Data is not just about a large amount of information. It is characterized by five key features, often referred to as the 5 Vs:

74.1. **Volume.** The sheer amount of data generated from various sources, including social media activity, sensor data, financial transactions, and scientific research. This volume can range from terabytes (TB) to petabytes (PB) and beyond. Imagine a data center filled with rows and rows of servers, each storing vast amounts of information.



Data Volume Growth Curve

74.2. **Variety.** Big Data comes in a wide variety of formats, unlike the traditional structured data found in spreadsheets or databases. This variety includes structured data, semi-structured data (JSON, XML), and unstructured data (text, social media posts, images, videos). Think of a library, not just filled with books (structured data) but also containing articles, photographs, and audio recordings (unstructured data).

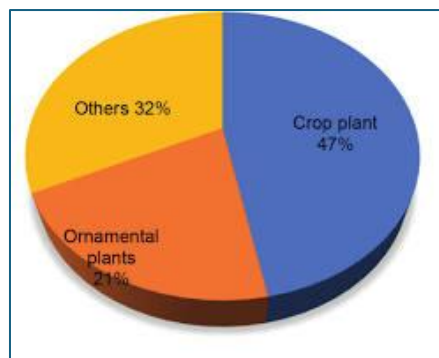


Chart Showing Data Variety

74.3. **Velocity.** The speed at which data is generated and needs to be processed. Data streams from social media, sensor networks, and financial markets require real-time or near-real-time analysis. Imagine a rushing river of information that needs to be analysed quickly to make informed decisions.



Realtime Data Stream Animation

74.4. **Veracity.** This refers to the accuracy, consistency, and trustworthiness of Big Data. With so much data coming from diverse sources, ensuring its quality becomes crucial. Veracity is like checking the credibility of sources in a research paper – you need to ensure the data you are analysing is reliable.

74.5. **Value.** The goal of Big Data is to extract valuable insights that can be used to improve decision-making, optimize processes, and gain a competitive edge. Value is like finding the hidden treasure within a vast dataset – the insights that can bring significant benefits.

75. **Challenges of Big Data.** Harnessing the power of Big Data comes with its own set of challenges:-

75.1. **Data Storage.** Traditional storage solutions might struggle to handle the massive volume of data. Specialised storage solutions like distributed file systems and cloud storage become necessary.

75.2. **Data Processing.** Traditional data analysis tools might not be equipped to handle the speed and variety of Big Data. Distributed computing frameworks like Hadoop and Spark are often used to process large datasets in parallel.

75.3. **Data Integration.** Integrating data from diverse sources with varying formats can be complex. Data cleansing, transformation, and management become crucial steps.

75.4. **Data Security and Privacy.** Protecting sensitive information within Big Data sets is paramount. Implementing robust security measures and adhering to data privacy regulations are essential.

75.5. **Data Analysis Skills.** Extracting meaningful insights from Big Data requires skilled professionals who understand data science, statistics, and machine learning techniques.

76. **Benefits of Big Data.** Despite the challenges, Big Data offers tremendous opportunities across various sectors:-

76.1. **Improved Decision-Making.** By analysing vast amounts of data, organisations can gain insights into customer behaviour, market trends, and operational efficiency, leading to better decision-making.

76.2. **Enhanced Customer Experience.** Big Data allows businesses to personalise products and services, predict customer needs, and provide targeted marketing campaigns, leading to a better customer experience.

76.3. **Scientific Discoveries.** Big Data analysis plays a crucial role in scientific research, enabling faster drug discovery, personalised medicine, and advancements in areas like genomics and climate change.

76.4. **Fraud Detection and Risk Management.** By analysing financial transactions and identifying patterns, Big Data helps in fraud detection, risk management, and improving financial security.

76.5. **Operational Efficiency.** Big Data can be used to optimise supply chains, predict equipment failures, and streamline operational processes, leading to increased efficiency and cost savings.

77. **Big Data Technologies and Tools.** Several technologies and tools play a vital role in managing and analysing Big Data:

77.1. **Distributed File Systems.** HDFS (Hadoop Distributed File System) is a popular example, enabling data storage across multiple nodes in a cluster.

77.2. **Data Processing Frameworks.** Hadoop and Spark are distributed computing frameworks that process large datasets in parallel across clusters of machines.

77.3. **Big Data Warehouses & Data Lakes.** These are central repositories for storing and managing Big Data from various sources. Data warehouses store structured data, while data lakes store both structured and unstructured data.

77.4. **Data Visualization Tools.** Tools like Tableau and Power BI help in presenting complex Big Data insights in a visually appealing and interactive way.

77.5. **Machine Learning & Artificial Intelligence (AI).** These techniques are used to analyse Big Data and extract valuable insights, identify patterns, and make predictions.

78. **The Future of Big Data.** The Big Data landscape is constantly evolving. Here are some key trends to watch:-

78.1. **Cloud-based Big Data Solutions.** Cloud platforms offer scalable and cost-effective solutions for Big Data storage and processing.

78.2. **Real-time Analytics.** The ability to analyse data in real-time is becoming increasingly important, allowing for quicker decision-making and proactive responses.

78.3. **Advanced Analytics.** Machine learning and AI are playing a more prominent role in Big Data analysis, leading to deeper insights and predictive capabilities.

78.4. **Internet of Things (IoT) and Big Data.** The growing number of connected devices generating data will further fuel the growth of Big Data.

Here are a few links to explore and learn more about Big Data:

- **IBM Big Data & Analytics:** <https://www.ibm.com/analytics/big-data-analytics> - This website from IBM provides a comprehensive overview of Big Data, including its definition, characteristics, technologies, and solutions. It offers various resources, including articles, tutorials, and case studies.
- **Microsoft Azure: Big Data Analytics:** <https://azure.microsoft.com/en-us/resources/cloud-computing-dictionary/what-is-big-data-analytics> - Microsoft Azure's Big Data Analytics page discusses their cloud-based solutions for processing and analysing large datasets. It provides information on services like Azure HDInsight, Azure Databricks, and Azure Synapse Analytics.
- **O'Reilly Media: Big Data Glossary:** <https://www.oreilly.com/library/view/big-data-glossary/9781449315085/> - This Big Data Glossary by O'Reilly Media is a helpful resource for defining key terms and concepts related to Big Data. It covers terms like data lake, data warehouse, distributed computing, and more.
- **DataCamp:** <https://www.datacamp.com/> - DataCamp is an online platform offering interactive courses and tutorials on various data science topics, including Big Data fundamentals, data wrangling, and data analysis.
- **Coursera:** <https://www.coursera.org/> - Coursera offers a variety of online courses on Big Data from top universities and institutions. You can find courses on Big Data concepts, Apache Spark, and Big Data management.

DEMYSTIFYING AI & ML

79. Artificial intelligence (AI) and machine learning (ML) are rapidly transforming our world. This primer dives deep into these concepts, exploring AI classifications, functionalities, their relationship with ML, and the vast potential and challenges they present.

80. **Understanding Artificial Intelligence (AI).** AI is a broad field of computer science focused on creating intelligent machines capable of mimicking human cognitive abilities like learning, problem-solving, and decision-making. Here is a breakdown of AI by its functionalities:

80.1. AI Classifications Based on Functionality.

80.1.1. **Reactive Machines.** These basic AI systems respond to stimuli based on predefined rules. They have no memory of past interactions and operate in the present moment. Examples include:-

80.1.1.1. Simple chatbots with limited response options based on keywords.

80.1.1.2. Traffic light controllers that change signals based on sensor data.

80.1.2. **Limited Memory Machines.** These AI systems can store some past data to inform their decisions. They recognize patterns in recent interactions and respond accordingly. Examples include:-

80.1.2.1. Spam filters that learn from past emails to identify spam messages.

80.1.2.2. Chess-playing programs that analyse past moves and strategies.

80.1.3. **Theory of Mind AI.** This hypothetical type of AI would possess the ability to understand and attribute mental states (beliefs, desires, intentions) to others. This is a complex area of research, and current AI systems lack this capability.

80.1.4. **Self-Aware AI.** This even more advanced hypothetical AI would understand its own existence and internal state. Self-awareness is a philosophical and scientific concept still under debate and achieving it in machines remains a distant future.

80.2. **AI Classifications Based on Capability.** Here is a breakdown of the different types of AI based on capability, also referred to as their **level of intelligence**:-

80.2.1. Artificial Narrow Intelligence (ANI) or Weak AI.

80.2.1.1. This is the most common type of AI we encounter today.

80.2.1.2. ANIs are designed to perform a specific task or set of tasks exceptionally well, often surpassing human capabilities in that specific domain.

80.2.1.3. They lack general intelligence and cannot adapt to significantly different situations or learn new skills outside their programmed function.

80.2.1.4. Examples of ANI include:

- Self-driving cars (limited to navigating roads and following traffic rules)
- Spam filters (identifying spam emails)
- Facial recognition software (detecting faces in images)
- Chess-playing programs (playing chess within the defined rules)
- Recommendation systems (suggesting products based on purchase history)

80.2.2. **Artificial General Intelligence (AGI) or Strong AI.**

80.2.2.1. This is a hypothetical type of AI that possesses human-level intelligence across all cognitive domains.

80.2.2.2. An AGI would be able to learn, reason, solve problems, and adapt to new situations in a way that is comparable to or even surpasses humans.

80.2.2.3. AGI is still a theoretical concept, and there is no scientific consensus on whether or when it will be achieved.

80.2.3. **Artificial Superintelligence (ASI) or Super AI.**

80.2.3.1. This is an even more advanced hypothetical type of AI that would surpass human intelligence in all aspects.

80.2.3.2. An ASI would not only be able to perform any intellectual task that a human can but also potentially do so at a much faster and more efficient rate.

80.2.3.3. ASI is a topic of much debate and speculation, with some experts cautioning about the potential risks it might pose.

81. **Machine Learning (ML): A Core Technique of AI.** ML is a subfield of AI that focuses on developing algorithms that can learn from data without explicit programming. The following makes ML distinct:-

81.1. **Data-Driven Approach.** ML algorithms learn by analysing large datasets, identifying patterns, and making predictions based on those patterns.

81.2. **Training Process.** ML models are trained on labelled data where the desired outcome is already known. The model learns by adjusting its internal parameters based on the training data.

82. **Types of Machine Learning.**

82.1. **Supervised Learning.** The model learns from labelled data where the desired output is provided. Examples include classification (spam filtering) and regression (predicting house prices).

82.2. **Unsupervised Learning:** The model identifies patterns in unlabelled data. Examples include clustering (customer segmentation) and dimensionality reduction.

82.3. **Reinforcement Learning:** The model learns by interacting with an environment and receiving rewards or penalties for its actions. This is often used in game playing AI.

83. **The Interplay Between AI and ML.** AI is the overarching goal of creating intelligent machines, while ML is one of the key techniques used to achieve this goal. Not all AI uses machine learning, but most advanced AI applications rely heavily on it. A few analogies:

83.1. **AI is like the car.** It is the overall system designed to perform a task.

83.2. **ML is like the engine.** It is the core technology that powers the car and enables its movement.

84. **Natural Language Understanding (NLU) and Natural Language Processing (NLP).** NLU and NLP are subfields of AI concerned with enabling machines to understand and process human language.

84.1. **Natural Language Understanding (NLU).** NLU focuses on extracting meaning from human language. It involves tasks like:

84.1.1. **Intent Recognition.** Understanding the user's goal or purpose in a sentence (e.g., "What's the weather like today?").

84.1.2. **Entity Recognition.** Identifying specific entities mentioned in text (e.g., locations, people, organizations).

84.1.3. **Sentiment Analysis.** Determining the emotional tone of a piece of text (e.g., positive, negative, neutral).

84.2. **Natural Language Processing (NLP).** NLP is a broader field encompassing various techniques for manipulating and analysing text data. It includes tasks like:

84.2.1. **Machine Translation.** Automatically translating text from one language to another.

84.2.2. **Text Summarization.** Condensing a lengthy piece of text into a shorter summary.

84.2.3. **Speech Recognition.** Converting spoken language into text.

84.2.4. **Text Generation.** Generating human-like text, such as chatbots or creative writing.

85. NLU and NLP are crucial for enabling AI systems to interact with humans in a natural way. They play a vital role in applications like:-

85.1. **Virtual Assistants.** Understanding user requests and providing helpful responses (e.g., Siri, Alexa).

85.2. **Chatbots.** Engaging in conversations with users and answering their questions.

85.3. **Machine Translation Tools.** Breaking down language barriers for communication and information access.

85.4. **Sentiment Analysis Tools.** Analysing social media posts, reviews, or customer feedback to understand public opinion.

86. **Benefits and Applications of AI & ML (including NLU & NLP).** AI, ML, NLU, and NLP are revolutionizing various industries by:-

86.1. **Automating tasks.** Chatbots handling customer service inquiries, AI-powered tools assisting in medical diagnosis, etc.

86.2. **Improving efficiency.** Machine translation tools facilitating global communication.

87. **Benefits and Applications of AI & ML.** AI and ML are revolutionizing various industries by automating tasks, improving efficiency, and generating valuable insights. some key areas of application:-

87.1. **Healthcare.** AI-powered tools assist in medical diagnosis, drug discovery, and personalized medicine.

87.2. **Finance.** ML models help with fraud detection, risk management, and automated trading.

87.3. **Manufacturing.** AI-driven robots optimize production lines, predict equipment failure, and improve quality control.

87.4. **Customer Service.** Chatbots powered by AI handle customer inquiries, personalize recommendations, and provide 24/7 support.

87.5. **Transportation.** Self-driving cars utilize AI and ML for navigation, obstacle detection, and decision-making.

88. **Challenges and Considerations.** Despite their vast potential, AI and ML also present challenges that require careful consideration:-

88.1. **Bias in Data.** AI models can perpetuate biases present in the data they are trained on. Mitigating bias in data collection and model development is crucial.

88.2. **Explainability of AI Decisions.** Understanding how AI models reach decisions can be complex. Explainable AI (XAI) techniques are being developed to address this issue.

88.3. **Job Displacement.** Automation through AI might replace some jobs. Reskilling and upskilling the workforce will be essential in the future.

88.4. **Ethical Considerations.** The development and deployment of AI raise ethical concerns around privacy, security, and potential misuse. Robust regulations and ethical frameworks are needed.

89. **The Future of AI & ML.** The future of AI & ML is brimming with possibilities. Some key trends to watch are :-

89.1. **Deep Learning Advancements.** Deep learning algorithms with ever-increasing complexity will tackle even more intricate tasks, like natural language processing and image recognition approaching human-level capabilities.

89.2. **Human-AI Collaboration.** The future involves seamless teamwork between humans and AI, leveraging each other's strengths. AI might handle complex computations and data analysis, while humans provide judgment, creativity, and ethical considerations.

89.3. **Explainable AI (XAI).** As AI becomes more complex, understanding how models reach decisions becomes crucial. XAI techniques will be refined to ensure transparency and trust in AI systems.

89.4. **Focus on Ethical Development.** Addressing bias in data and algorithms, along with robust regulations and ethical frameworks, will be paramount to ensure responsible AI development and deployment.

89.5. **AI for Social Good.** AI can play a significant role in solving global challenges like climate change, poverty, and healthcare disparities. We can expect advancements in areas like personalized education, sustainable resource management, and disaster prediction.

Here are some helpful links to get you started on your journey into the exciting world of AI and ML:

1. Online Courses and Tutorials:

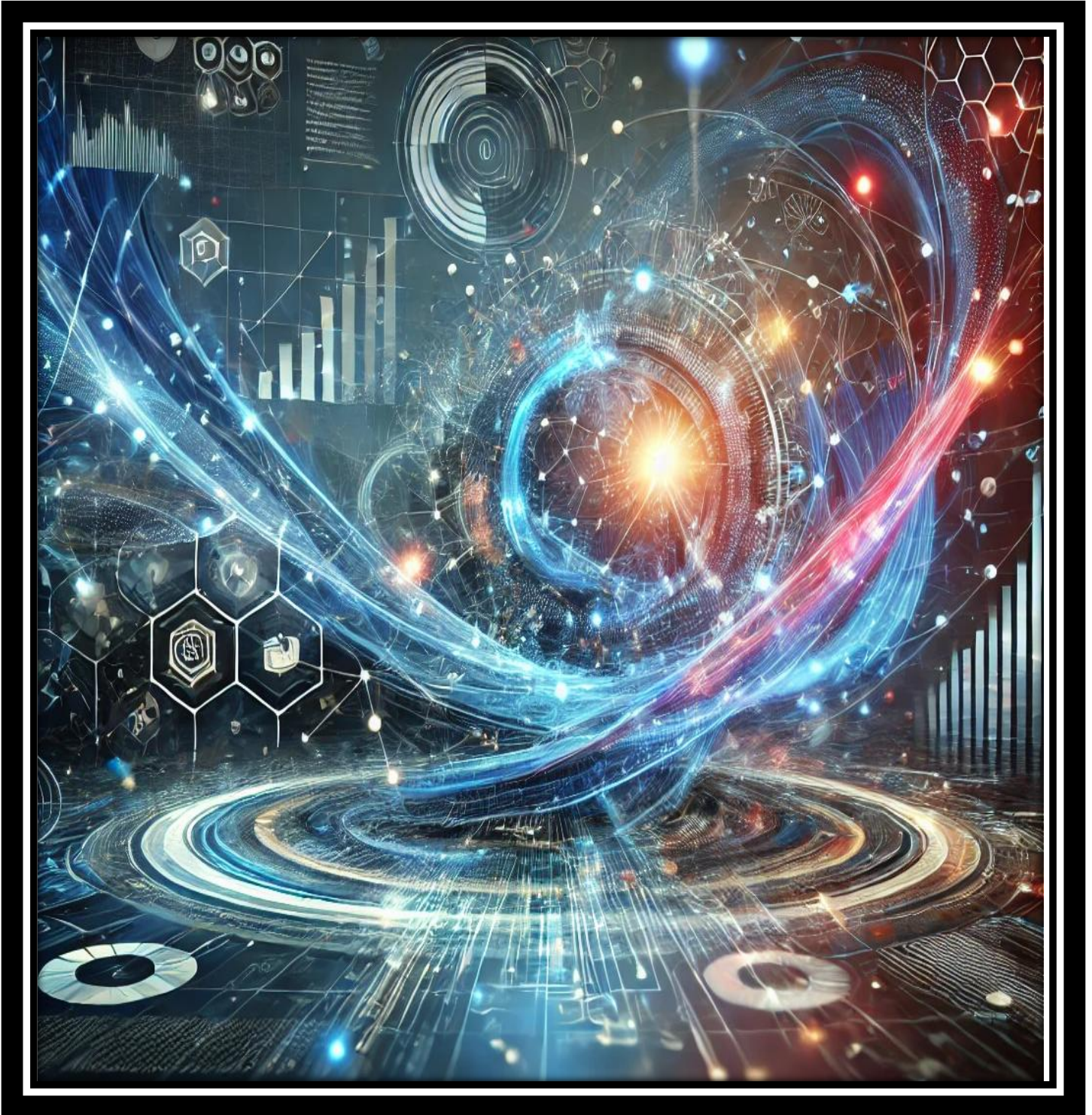
- **Machine Learning Crash Course by Google:** <https://developers.google.com/machine-learning/crash-course> (This free course provides a great introduction to machine learning concepts)
- **Deep Learning Specialization by deeplearning.ai:** <https://www.deeplearning.ai/courses/deep-learning-specialization/> (This comprehensive specialization offered on Coursera covers deep learning fundamentals, practical applications, and coding exercises)
- **Fast.ai Practical Deep Learning for Coders:** <https://course.fast.ai/> (This practical course focuses on building real-world deep learning models using Python libraries)
- **Udacity Intro to Artificial Intelligence Nanodegree:** <https://www.udacity.com/course/intro-to-artificial-intelligence--cs271> (This Nanodegree program offers a structured curriculum with real-world projects to develop your AI skills)

2. Online Resources and Communities:

- **Machine Learning subreddit(r/MachineLearning):** <https://www.reddit.com/r/MachineLearning/> (A vibrant online community for discussions, Q&A, and sharing resources related to machine learning)
- **Kaggle:** <https://www.kaggle.com/> (A platform for data science competitions, datasets, and learning resources)
- **OpenAI:** <https://openai.com/> (A research company dedicated to advancing friendly artificial intelligence)
- **Google AI Blog:** <https://blog.google/technology/ai/> (Provides insights and updates on Google's research and development efforts in AI)

3. Books:

- **Artificial Intelligence: A Modern Approach** by Stuart Russell and Peter Norvig: <https://www.amazon.com/Artificial-Intelligence-Approach-2-downloads-Artificial-ebook/dp/B092J75GML> (A classic textbook covering the core concepts and algorithms of AI)
- **Hands-On Machine Learning with Scikit-Learn, Keras & TensorFlow** by Aurélien Géron: <https://www.amazon.com/Hands-Machine-Learning-Scikit-Learn-TensorFlow/dp/1492032646> (A practical guide to machine learning with popular Python libraries)



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